

Official Record Index Miller NE Docket Number: 1373149-68858

Postal Regulatory Commission Submitted 12/1/2011 2:35:07 PM Filing ID: 78246 Accepted 12/1/2011

No	o. Description	Date Entered into Record
1.	Authority to Conduct Investigation	05/05/2011
2.	Notice of PO Emergency Suspension-N/A	05/24/2011
3.	Notice to District of Emergency Suspension-N/A	05/24/2011
4.	Post Office Location/Hours	05/24/2011
5.	Eviction Notice-N/A	05/31/2011
6.	Building Inspection Report	06/04/2011
7.	Post Office and Community Photos	06/24/2011
8.	PS Form 150	06/02/2011
9.	Worksheet for Workload Service Credit	06/02/2011
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11,	Survey of Incoming Mail	05/27/2011
12.	Survey of Dispatched Mail	05/27/2011
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14.	Local Law Enforcement Vandalism Reports	05/31/2011
15.	Post Office Survey Sheet	06/02/2011
16.	Community Survey Sheet	06/02/2011
17.	Highway Contract/Rural Route Cost Analysis Form	06/02/2011
18.	PS Form 4920	06/02/2011
19.	Establish Rural Route Service	06/02/2011
20.	Instruction to OIC to Conduct Surveys	06/02/2011
21.	Questionnaire Cover Letter and Questionnaire	06/062011
22.	Returned Customer Questionnaires and Response Letters	06/06/2011
23.	Analysis of Questionnaires	06/30/2011
24.	Community Meeting Roster	07/11/2011
25.	Community Meeting Analysis	07/11/2011
26.	Community Meeting Letter	06/06/2011
27.	Petition	07/27/2011
28.	Congressional Letter	11/01/2011



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No	Description	Date Entered into Record
29.	Proposal Checklist	07/19/2011
30.	Notification to Government Relations	07/19/2011
31.	Instruction Letter to PM/OIC to Post Proposal	07/20/2011
32.	Invitation for Comments	07/20/2011
33.	Proposal Exhibit	07/19/2011
34.	Comment Form Exhibit	07/20/2011
35.	Instructions for PM/OIC to Remove Proposal	07/19/2011
36.	Round-dated Proposals	11/01/2011
36a.	Round-dated Invitation for Comments	11/01/2011
37.	Notification of Taking Comments Under Internal Consideration	09/26/2011
38.	Proposal Comments and USPS Response Letters	11/01/2011
39.	Notice of Premature Appeal – NA	11/01/2011
40.	Analysis of 60-Day Comments	11/01/2011
41.	Revised Proposal (if needed) – NA	07/26/2011
42.	Updated PS Form 4920 – NA	06/04/2011
43.	Certification of Record	10/07/2011
44.	Log of Post Office Discontinuance Actions	10/11/2011
45.	Transmittal of Official Record	10/07/2011
46.	Headquarters Acknowledgement	10/11/2011
47.	Final Determination Posting	11/03/2011
48.	Instruction Letter to PM/OIC to Post Final Determination	11/03/2011
49.	Round-date stamped Final Determination cover sheets	11/30/2011
50.	Postal Bulletin Post Office Change Announcement	11/30/2011
51.	Announcement of Appeal to the Discontinuance	11/18/2011



05/05/2011

RICK PIVOVAR DISTRICT MANAGER CENTRAL PLAINS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Nebraska

I request your authorization to investige 3rd congressional district.	** ***	
Post Office Name:	MILLER	
Zip+4 Code:	68858-2065	
EAS Level:	55	
Finance Number:	305955	
	Buffalo	
County: Proposed Admin Office:	AMHERST	
	9.0	
ADMIN Miles Away: Near Office Name:	SUMNER	
	7.0	
Near Miles Away: Number of Customers:		
Post Office Box:	62	
General Delivery:	0	
Rural Route (RR):	75	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	137	
ZIP Code Change:	Yes NO ZIP Code	
Maintain Town Name:	Yes NO	
The above office became vacant w	then the postmaster retired on 03/20/2003.	
Declining workload and reduced of	sustomer demand.	
Thursday Cont.		
EDWARD GOFORTH Manager, Post Office Operations		
Approval to Study for Discontin	uance:	
privile (200		05/05/2011
MANACED		DATE
DISTRICT MANAGER CENTRAL PLAINS PFC		



LeAnn Tvrdy

(402) 930-4431

CENTRAL PLAINS PFC Post Office Review Coordinator

Prepared by:

Title:

Tele No:

Dockect: 1373149

Date:

Fax No:

05/24/2011

(402) 930-4406

. Office							
ame: MILLEF	₹		District.	State: NE CENTRAL PLAINS PF	Zip Code: 68858		
rea: WESTE			District:		0		
ongressional Dis	strict: Nebra	ska 3rd	County:	Finance Number:	305955		
AS Grade:	55				17.10		
ost Office:	<u>r</u>	Classified Station		Classified Branch	СРО		
There was n	o Emorgon	cy Suspension for	this office				
There was n	io Emergen	cy Suspension for	una omice				



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

		NOTICE TO COSTOMERS	DISTRICT	LICOL		
A. Office						
Name:	MILLER			District:	State: NE CENTRAL PLAINS PFC	Zip Code: 68858
Area:	WESTERN ional District:	Nebraska 3rd		County:	Buffalo	
EAS Grad		55			Finance Number:	305955
Post Offic		Classified Station			Classified Branch	СРО

There was no Emergency Suspension for this office

 Prepared by:
 LeAnn Tvrdy
 Date:
 05/24/2011

 Title:
 CENTRAL PLAINS PFC Post Office Review Coordinator
 (402)

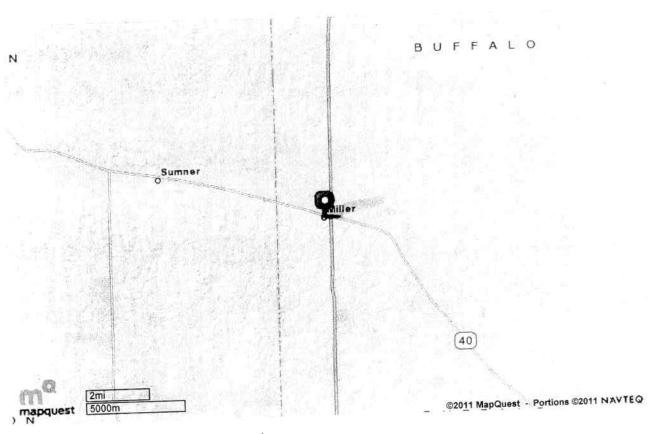
 Tele No:
 (402) 930-4431
 Fax No:
 930-4406

icket: 1373149-48858 ige Nbr. 4

mapquest ma

Notes

Map of: Miller, NE



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Directions and maps are informational only. We make no warranties on the accuracy of their content, road conditions or route usability or expeditiousness. You assume all risk of use. MapQuest and its suppliers shall not be liable to you for any loss or delay resulting from your use of MapQuest. Your use of MapQuest means you agree to our Terms of Use

Customer Service

USPS Mobile

Register / Sign In



Search USPS.com or Track Packages

Quick Tools

Ship a Package

Send Mail

Manage Your Mail

Shop

Business Solutions

Find Locations

MILLER

301 W CUMMINGS AVE MILLER, NE 68858-2065

Share this location >

800-ASK-USPS® (800-275-8777)

Phone 308-457-3055 877-889-2457

Bulk Mail Acceptance Hours

Mon-Fri 9:45am - 2:30pm Sat Sun

9:45am - 11:00am Closed

Last Collection Hours

Mon-Fri Sat 4:00pm Sun Closed

PO Box Access Hours

12:01am - 11:59pm Mon-Sun

Online Services

Print a Label with Postage > Schedule a Pickup > Buy Stamps > Forward Mail > Reserve or Renew a PO Box > Schedule a Redelivery

Service hours may vary.

Nearby Automated Postal Centers

Automated Postal Center® > KEARNEY 2401 F AVE KEARNEY NE 68847

Retail Hours

9:45am - 2:30pm Mon-Fri 9:45am - 11:00am Sat Closed Sun

Lobby Hours

Mon-Sun 12:01am - 11:59pm

Pickup Services Hours

Mon-Fri 9:45am - 2:30pm 9:45am - 11:00am Sat Sun

Closed

On-Site Services

Bulk Mail Acceptance

Bulk Mail Account Balance Bulk Mail New Permit Duck Stamps General Delivery Money Orders (Domestic) Money Orders (Inquiry) PO Box Online Pickup Accountable Mail Pickup Hold Mail

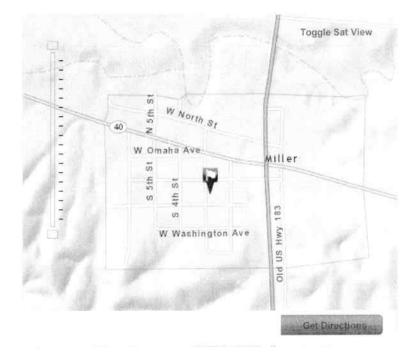
Priority Mail International®

Nearby Alternate Locations

US Post Office™ > SUMNER 504 MAIN ST SUMNER NE 68878

US Post Office TM > AMHERST 119 N MAIN ST AMHERST NE 68812

US Post Office™ > ELM CREEK 100 E FRONT ST ELM CREEK NE 68836



Get It Done Online





LEGAL OTHER USPS SITES

ON USPS.COM

ON ABOUT.USPS.COM



			Eviction	Notice		
A, Office					State: NE	Zip Code: 68858
200300000	MILLER WESTERN			District:	CENTRAL PLAINS PFC	
	onal District:	Nebraska 3rd		County:	Buffalo	
EAS Grade		55			Finance Number:	305955
Post Office	: Y	Classified Station	1 🔲		Classified Branch	СРО

There was no eviction notice for this office

 Prepared by:
 LeAnn Tvrdy
 Date:
 05/31/2011

 Title:
 CENTRAL PLAINS PFC Post Office Review Coordinator
 (402)
 Fax No:
 (402)

 Tele No:
 (402)
 930-4431
 Fax No:
 930-4406



LeAnn Tvrdy

(402) 930-4431

CENTRAL PLAINS PFC Post Office Review Coordinator

Prepared by:

Title:

Tele No:

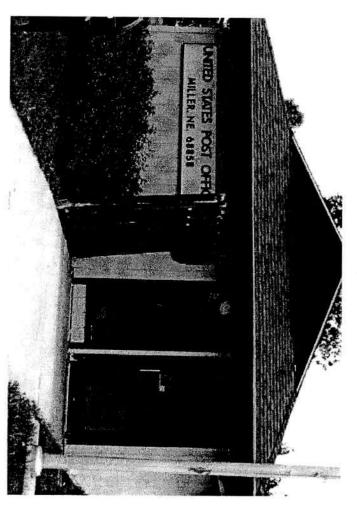
. Office ame: MILLER		ing Inspection Rep	ort			
			State: NE	Zip Code: 68858		
rea: WESTERN		District:	CENTRAL PLAINS PFC			
ongressional District:	Nebraska 3rd	County:	Buffalo	205055		
AS Grade:	55		Finance Number:	305955		
ost Office:	Classified Station		Classified Branch	CPO		
		en e vos vos				
There was no bui	Iding inspection report n	or photos for the	nis office			
	2000 St. 100 St					

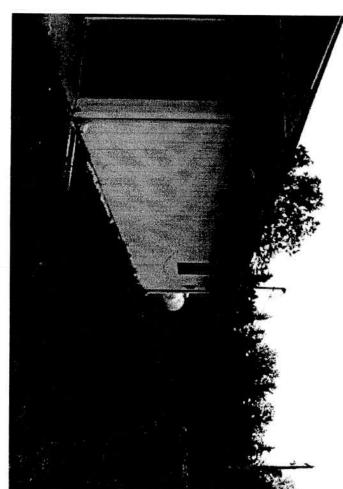
06/04/2011

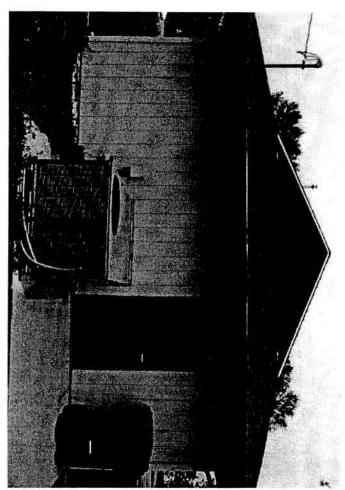
(402) 930-4406

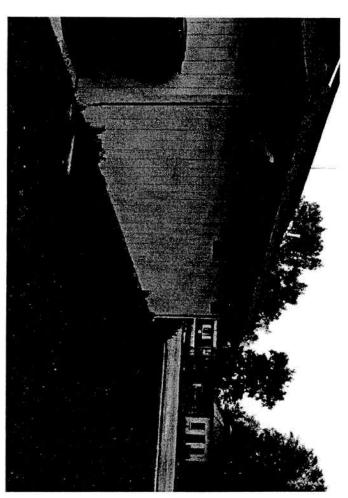
Date:

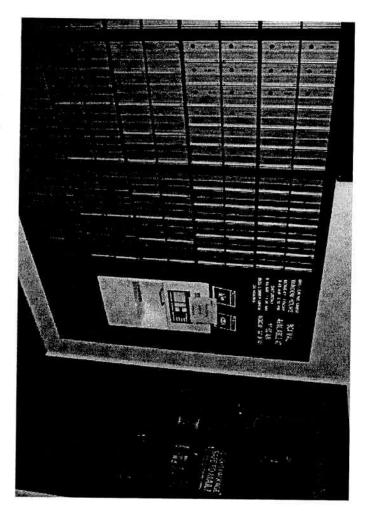
Fax No:

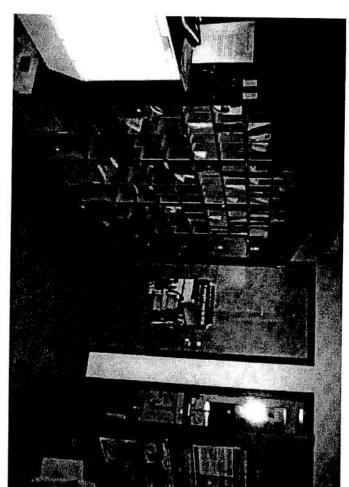


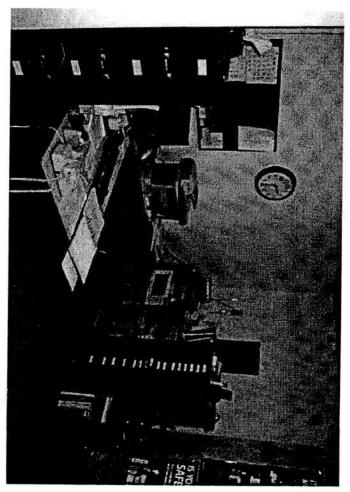


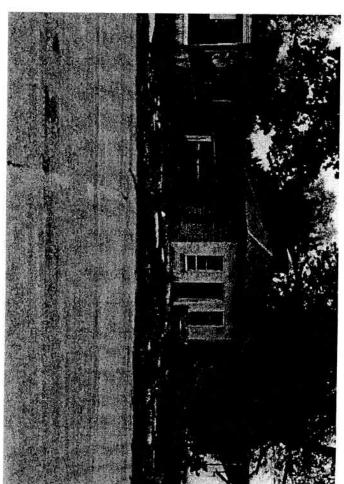


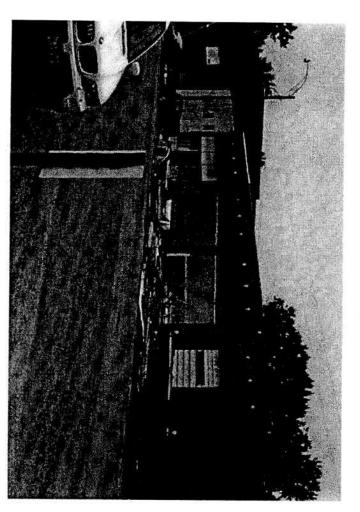


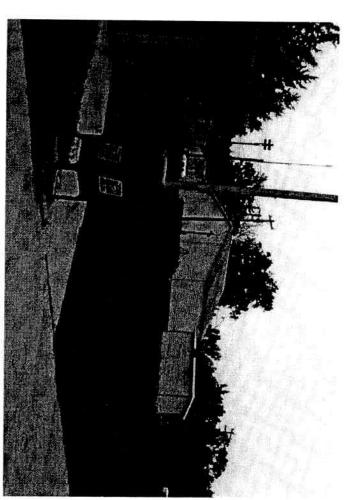


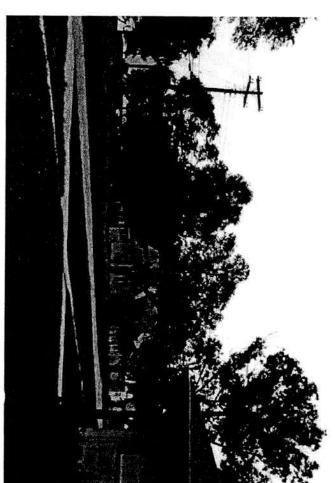


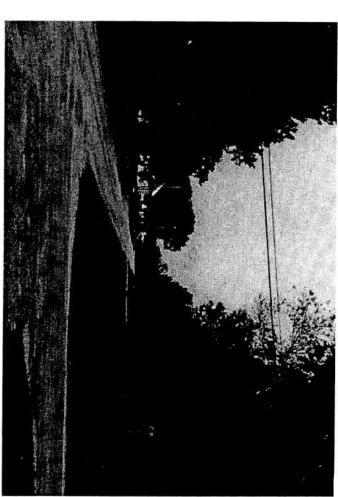












PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code MILLER, NE 68858		Postmaster's Signature F84590	Date 06/01/2011
District Office, State & Zip Code CENTRAL PLAINS PFC, NE 68119	District Manager's Signature Rick Pivovar	Date 06/02/2011	
(Check Box)			esant const
✓ Vacancy	RFR	See Instru on Revers	
Current Office Level			55
2. Finance Number	(1-6)	30	5955
General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)	62
5: Possible City Deliveries	(16-20)	0
6. Administrative Rural Boxes Served	(21-25)	0
7. Intermediate Rural Boxes Served	(26-30)	0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12. Number of Carrier Stations/Branches	(48-49)	0
13. Number of Finance Stations/Branches	(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1373149 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	ō
Post Office Boxes/Call Boxes Rented	62	0
Possible City Deliveries	o	ō
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- 3 Enter number of general delivery families served.
- 4 Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- 5 Enter total possible only deliveries. The total reported should equal the total possible deliveries shown on Form 1821. Carrier Route Report for the previous accounting period.
- 6 Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7 Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carner administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10 Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11 Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or branches that have carrier delivery service

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices;
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 18. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a outling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21 Do you have a vehicle maintenance facility under your jurisdiction?
- 22 Do you have an air transfer office under your jurisdiction?
- 23 Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25 Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for calculating Wor	kload Service Credit (W	SC) for Po	st Offices		
Office Name:	MILLER					
Office Zip+4:	68858 -2065 District: CEN	TRAL PLAINS PFC				
		Activity WSCs				
General Deliver	ry Families Served (Item 3, PS Form 150	0)	0	X 1.0	=	0
Post Office Box	es/Call Boxes Rented (Item 4, PS Form	150)	62	X 1.0	=	62
Possible City D	eliveries (Item 5, PS Form 150)		0	X 1.33	=	0
Administrative I	Rural Boxes Served (Item 6, PS Form 18	50)	0	X 1.0	=	
Intermediate Ru	ural Boxes Served (Item 7, PS Form 150)	0	X 0.7	=	0
Administrative F	Responsibility for Intermediate Rural Box	res for Other Offices				
(Item 8, PS F	orm 150)		0	V 0 0		0
Administrative I	Highway Contract/Star Route Boxes Ser	hav	0	X 0.3	= 12	0
(Item 9, PS Fe	orm 150)	····				
88.			0	X 1.0	=	0
(Item 10 PS I	ghway Contract/Star Route Boxes Serve Form 150)	ed				
		******************	0	X 0.7	=	0
Administrative F	Responsibility for Intermediate Highway	Contract/Star Route				-
Boxes for Other	Offices (Item 11, PS Form 150)		0	X 0.3	=	0
	Total Activity W	SCs				62
	R	evenue WSCs				
First	25 revenue unit	s: 1.00 X25	units	=	25.00	
Next	275 revenue unit	s: 0.50 X2	units	= -	1.00	
Next	700 revenue unit	s: 0.25 X0	units	= [0.00	
Next	5000 revenue unit	s: 0.10 X <u>0</u> t	units	= _	0.00	
	Balance of revenue units	s: 0.01 X <u>0</u> t	units	=	0.00	
	Total revenue WSCs:				26.00	
Activity WSCs	62 + Revenue WSCs = 2	Base WSCs	88.00	= EAS Grade	C	
Previous evalua	ation: EAS grade55					
Effective date o	f change in service hours:			(if a	ppropriate)	ν .
(when a vacano	y exists, hours must reflect the appropri	ate EAS grade)			ppp. (0.0)	
Worksheet com	pleted by:					
LEANN TVRDY		LEANN.K.TVRDY	@USPS.G	SOV		
Printed Name		Signature				
CENTRAL PLA	NS PFC District Review Coordinator	06/02/2011				
Title		Date				
		A 7:00:1				



05/10/2011

OIC/POSTMASTER

SUBJECT: MILLER Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to MILLER customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the MILLER Post Office for a 2-week period. The surveys should begin 05/14/2011 and end on 05/27/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/28/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact LEANN TVRDY, Post Office Review Coordinator, at (402) 930-4431.

LEANN TVRDY

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1373149 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1373149 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1373149

Window Transaction Survey

			Window Transaction Survey	Survey	
PO Name:	MILLER	ZIP+4	68858 - 2065	Completed By:	EDWARD GOFORTH
Survey Period:	05/14/2011	through	05/27/2011		
Record the number o	f retail window transaction	ons in the appropriate	columns for each day. Consi	ider a sale of stamps as one trai	Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order

in the survey period. is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record, PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days

	Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 05/27	Thu - 05/26	Wed - 05/25	Tue - 05/24	Mon - 05/23	Sun - 05/22	Sat - 05/21	Fri - 05/20	Thu - 05/19	Wed - 05/18	Tue - 05/17	Mon - 05/16	Sun - 05/15	Sat - 05/14	Day/Date
		2.8	X .777	43	5	4	3	3	3	0	4	5	6	2	4	3	0	1	Postage Sales (.777)
		0.7	1.083	8	2	2	1	1	1	0	0	0	0	0	1	0	0	0	Priority Parcels Money Orders (1.083)
	5.9	0.0	X 1.969	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Priority Parcels Express Postage Money Registered Sales Orders C.O.D (.7777) (1.083) (1.969)
	9	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Passports Meter Settings (5.06)
٠	Averag	0.0	X 2.875	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Box Rent (2.875)
	Average Daily Retail Workload in Minutes:	0.0	X 1.792	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Certified Insured Special Service (1.792)
5	etail utes:	1.0	X 1.787	7	5	0	0	0	0	0	0	0	0	_	0	_,	0	0	Misc. Services (1.787)
	5.8	1.3	X 1.188	13	0	0	w	2	2	0	0	0	0	_	2	ω	0	0	Nonrevenue Services (1.188)

Docket: 1373149 - 68858 Item Nbr: 11 Page Nbr: 1

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

MILLER 68858 - 2065

Dates Recorded

05/14/2011 through 05/27/2011

Date	Letters		F	lats	Pai	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	30	5	1	34	1	2	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	42	19	17	16	2	6	0	0
Tue - 05/17	20	3	4	10	2	0	0	0
Wed - 05/18	26	6	1	9	0	0	0	0
Thu - 05/19	15	6	5	5	3	1	0	0
Fri - 05/20	21	5	2	26	1	4	0	0
Sat - 05/21	22	4	5	27	2	2	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	18	6	5	13	1	1	0	0
Tue - 05/24	20	7	3	27	2	1	0	0
Wed - 05/25	22	6	1	14	1	1	0	0
Thu - 05/26	34	4	4	8	1	0	0	0
Fri - 05/27	36	2	9	12	2	2	0	0
TOTALS	306	73	57	201	18	20	0	0
Daily Average	25.5	6.1	4.8	16.8	1.5	1.7	0.0	0.0

Signature of Person Making Count:

EDWARD GOFORTH

Printed Name:

EDWARD GOFORTH

Date:

06/02/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1373149 - 68858 Item Nbr: 12 Page Nbr: 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

MILLER 68858 - 2065

Dates Recorded

05/14/2011 through 05/27/2011

Date	Le	tters	F	lats	Pai	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	6	.0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	18	0	0	5	0	0	0	0
Tue - 05/17	77	0	1	0	0	0	0	0
Wed - 05/18	17	0	0	0	0	0	0	0
Thu - 05/19	14	0	0	0	0	0	0	0
Fri - 05/20	77	0	0	0	0	0	0	0
Sat - 05/21	6	0	0	0	0	0	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	18	0	2	. 0	0	0	0	0
Tue - 05/24	34	2	2	0	1	0	0	0
Wed - 05/25	20	0	1	0	0	0	0	0
Thu - 05/26	26	0	0	0	1	0	0	0
Fri - 05/27	80	0	0	0	2	0	0	0
TOTALS	393	2	6	5	4	0	0	0
Daily Average	32.8	0.2	0.5	0.4	0.3	0.0	0.0	0.0

Signature of Person Making Count:

EDWARD GOFORTH

Printed Name:

EDWARD GOFORTH

Date:

06/02/11



06/01/2011

OIC/POSTMASTER

SUBJECT: MILLER Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the MILLER Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the MILLER Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to LEANN TVRDY by 06/15/2011. This information will be entered into the official record for public viewing.

Post Office Box	62
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	62

If you have any comments on alternate means of providing services to the MILLER customers, please provide them below:

Concern about mail delivery time and customer service.

LEANN TVRDY

Post Office Review Coordinator

Comments:

Assured that delivery will be close to current schedule. That rural carrier will provide the same services.

cc: Official Record

Docket: 1373149 - 68858 Item Nbr: 14 Page Nbr: 1



05/31/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MILLER Post Office, 68858 - 2065, located in Buffalo County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

LEANN TVRDY
Post Office Review Coordinator
CENTRAL PLAINS PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



Docket: 1373149 - 68858 Item Nbr. 14 Page Nbr. 2

05/31/2011

County Sheriff Buffalo County 1512 Central Ave Kearney NE 68847-6020

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the MILLER Post Office, 68858 - 2065, located in Buffalo County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Edward Goforth Post Office Review Coordinator CENTRAL PLAINS PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

Comments/Findings:

No recent or significant prior activity -Portale County Shoutte & 2025 Ave A PO BEX 2228 Kersung NE 68848-2228 300-236-8595 (°) 368-233-5246 (f) cc: Official Record

		Post Office	Survey Sheet	
Post Office	Name	MILLER	ZIP+4	68858-2065
Congressio	nal District	Nebraska 3rd	Date	06/02/2011
where restro	oms are availa	bout the facility, such as structural deble), security, and other deficiencies curity deficiency. Facility has running	efects, safety hazards, lack of running or factors to consider. g water and restroom.	water or restrooms (if so,
. Is the faci	lity accessible	to persons with disabilities?	Yes No	
. Lease terr	ns? 30-day ca	ncellation clause?		
. Are suital	ole alternate qu	uarters available for an independent	Post Office? If so, where?	
List poter Bouey's I	ntial CPO sites Fertilizer.			
3.		neter customers or permit mailers? [nem by name and address.	Yes 🖊 No	
7. Which ca	reer and nonc	areer employees will be affected and Robbins, will return to position of re	what accommodations will be made ecord. Noncareer PMLR, Marybelle I	for them? Burge, no accomodation.
How is ma	il received and ined? Will a le	dispatched at the office and at what ocked pouch be utilized?	times? How will this be affected by	discontinuance? Will a collection
How ma	ny Post Office	boxes are installed?	114	
		boxes are used?	62	
		ervice hours?	09:45 - 14:30 M-F	
		_	09:45 - 11:15 S	
What are	the lobby ho	urs?	24 M-F	
		-	24 S	
9. Have the	ere been recen	t cases of mail theft or vandalism rep	oorted to the postmaster/OIC? Explain	1.
No				

Post Office Survey Sheet (continued)

Docket: 1373149 - 68858 Page Nbr: 15

Page Nbr. 2

What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? 10. Safe, Desk & Chair, sorting table. List potential CBU/parcel lockers sites and distances from present Post Office site. 11. N/A Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical 12. handicaps, etc.) How can these people be accommodated? One customer uses motored cart and the ramp into the postal lobby.. Rural delivery/HCR delivery. 13. H42 What is current evaluation? a. Yes 🖊 No Will this change result in the route being overburdened? b. If so, what accommodations will be made to adjust the route? 62, box 2.00 Miles How many boxes and miles will be added to the route? Ċ. What would be the additional annual expense if the route is increased? 9848 d. What is the one-time cost of CBU/parcel locker installation (id appropriate)? 0 e. At what time of the day does the carrier begin delivery to the community? 9:45 f. Yes 🖊 No Will this delivery time be affected if the office is discontinued? (Y or N) If so, how? Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? More Y Same 14.

Community Survey Sheet

	MILLER	y Survey Sheet ZIP+4	68858-2065
Post Office Name	1/31-00-00-00-0	Date	06/02/2011
Congressional District	Nebraska 3rd	-	
Incorporated?		Yes 🖊 No	
Local government prov	ded by:	Village Board	
Police protection provide		Buffalo County Sherif	
Fire protection provided		Volunteer Department	
School location:		Sumner NE	
Population is reducing What residential, comm None, per local post of	fice personnel.	c Report. cted? (Please document your source)	
History. (Are there any Are there any special c Is the Post Office facil Check with the field re	special historical events related to ommunity events to consider? ty a state or national historic lands al estate office when verification in the building is not a historical lands.	mark (see ASM 515.23)? s needed.) dmark.	
What is the geographic	economic make-up of the commu	unity (e.g., retirees, commuters, self-en	iployed, farmers)?
Farm and agricultural	related.		
Which pappostal servi	ces are provided by the Post Offic nunity meeting location, voting pla	zens and handicapped)?	er.
school bus stop, comn	office offer assistance to senior citi e made for these services if the Po	st Office is discontinued?	

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Highway Contract Route Cost Analysis Form

			Estim	Highway Contract Route ated Cost for Alternative S	ervice	
Office I	Name:	MILLER	21			
Office 2	Zip+4:	68858 -2065	District:	CENTRAL PLAINS PFC		
1.		e number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		e number of additional be added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0.00
3.		e HCR hourly rate : Area Manager, Purch	asing/Cont	racting		0.00
		Total addition	nal compe	ensation (HCR hourly rate :	x total time added to the route)	0.00

Enter the rural cost per hour (see national payroll summary report – rural

carrier, consolidated)

Item Nbr: 17 Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service MILLER Office Name: 68858 -2065 District: CENTRAL PLAINS PFC Office Zip+4: Enter the number of additional 62 boxes to be added to the rural route Enter the number of additional 2.00 miles to be added to the route 2.98 Enter the volume factor 184.76 Total (additional boxes x volume factor) Enter the number of additional boxes 62 to be added to the rural route 0.00 0.00 x 1.00 Min Centralized boxes 0.00 0.00 x 1.82 Min Regular L route boxes 124.00 62.00 x 2.00 Min Regular Non-L route boxes 124.00 Total additional box allowance x 12 Mileage Enter the number of additional daily miles to be added to 24.00 2.00 Standard the rural route Total additional minutes per week 332.76 (miles carried to two decimal places) Total additional annual minutes 5. 17,303.52 332.76 x 52 Weeks (additional minutes per week year) Total additional annual hours (additional annual minutes/ 288.39 17,303.52 / 60 Minutes 60 minutes per hour)

Total Annual Cost (additional annual hours x rural cost per hour)

34.15

8. Enter lock pouch allowance (if applicable)

Total annual cost for alternate service (annual cost minus lock pouch allowance)

0.00

9,848.59

9,848.59

ECENTRAL PLAINS PFC WESTERN Buffalo 8. Reason for Proposal to Discontinue Declining workload and reduced customer demand. 9. PO Emergency Suspend(Reason and Date) No Suspension 11. Staffing 12. Hours of a. PM PM Vacancy Reason & Date retired Occupied 03/20/2003 b. OIC Career Non-Career Sat 24 Sat 24	Total
4. District, Customer Service CENTRAL PLAINS PFC WESTERN Buffalo Buffalo B. Reason for Proposal to Discontinue Declining workload and reduced customer demand. 11. Staffing 12. Hours of Discoutinue No Suspension 12. Hours of Buffalo Buffa	Nebraska 3rd d Permanent Alternate Service f Service Total Window Hours Per Week
CENTRAL PLAINS PFC WESTERN Buffalo 8. Reason for Proposal to Discontinue Declining workload and reduced customer demand. 11. Staffing 12. Hours of a. PM PM Vacancy Reason & Date: retired 09.45 - 14:30 09:45 - 11 Occupied 03/20/2003 b. OIC Career Non-Career 24 Sat 24	Nebraska 3rd d Permanent Alternate Service f Service Total Window Hours Per Week
Declining workload and reduced customer demand. 11. Staffing 12. Hours of a. □ PM	f Service Total Window Hours Per Week
a. PM PM Vacancy Reason & Date: retired 09.45 - 14:30 Sat 09:45 - 11 Occupied 03/20/2003 b. OIC Career Non-Career a. Lobby Time M-F 24	Total Window Hours Per Week
a.	1.15 Window Hours Per Week
b. OIC Career Non-Career 24	25.25
A CHARGE DM DOCUTION I AND A CARD	J.
c. Current PM POSITION Level (150) EAS-53 d. No of Clerks- 0. No of Career- 0. No of Non-Career- 1.	
d. No of Clerks- 0. No of Career- 0 No of Non-Career- 1 e. No of Others- 0 No of Career- 0. No of Non-Career- 0	
13. Number of Customers Served 14. Daily Volun	me (Pieces)
a, General Delivery 0 Types of Mail Receive	100 to 10
b. P.O. Box 62 a First-Class 31	32
c. City Delivery 0 b. Newspaper 21	0
d. Rural Delivery 0 c. Parcel 1 3	0
e. Highway Contract Route Box 0 d. Other 0	0
f. Total 62 e. Total 55	32
g. No. Receiving Duplicate Service 0 f. No. of Postage Meters	0
h. Average No. Daily Transactions 5.90 q. No, of Permits	
Postal Owned Leased (if Leased, Expiration Date) 01:01/1900 30-day cancellation clause? Yes No Evicted? Yes No (if Yes, must v	Annual Lease \$ 0
	Yes 🖊 No
16b, Explain Leased facility with cancelation clause,	
17. Schools, Churches and Organization in Service Area: No. 0 19. Administrative/Emanating Office (Pro- None Name AMHERST 7:30 -11:30	EAS Level 13 Miles Away 9.0
Window Service Hours: M-F13:00-15:45 Lobby Hours: M-F24 PO Boxes Available: 22	SAT 7:30-9:00 SAT 24
18. Businesses in Service Area No. 1 20. Nearest Post Office (if different from	
Name SUMNER	EAS 11 Miles Away 7.0 SAT 8.30-9:30 SAT 24
21. Prepared by	
Printed Name and Title Signature MELANIE RUPP MELANIE RUPP	Telephone No. AC () (402) 930-4431
PO Discontinuance Coordinator Name : Telephone No, AC (): Location OMAHA, NE	



(402) 930-4431

Tele No:

Name: MILLER WESTERN District: CENTRAL PLAINS PFC County: Buffalo Finance Number: 305955 Post Office: Classified Station County: Buffalo Classified Branch CPO CHARLER FOR CRASSITION CPO	A, Office	1								
County: Buffalo Finance Number: 305955 Cost Office: ✓ Classified Station Customark Cost office: ✓ Classified Station Characteristics of new service type is complete.		MILLER	SN				District		Zi _l	o Code: 68858
AS Grade: 55 Finance Number: 305955 Post Office: P Classified Station Classified Branch CPO This form is a place holder for number 19. And the verification of new service type is complete.				Nebraska	3rd				10	
his form is a place holder for number 19. And the verification of new service type is complete.			0.701.		-				r: 305	955
	ost Offic	ce:	~		Classified Station			Classified Branch		сро 🗀
repared by: LeAnn Tyrdy Date: 07/13/	is form	is a place	holde	for number	er 19. And the verifica	tion of new	v service t	ype is complete.		
repared by: LeAnn Tvrdy Date: 07/13/										
repared by: LeAnn Tyrdy Date: 07/13/										
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repared by: LeAnn Tyrdy Date: 07/13/										
	repared	d by:	LeAn	n Tvrdy					Date:	07/13/

(402) 930-4406

Fax No:



06/06/11

OIC/POSTMASTER

SUBJECT: MILLER Post Office

Enclosed are questionnaires addressed to customers of the MILLER Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/16/2011 for further review.

LeAnn Tvrdy Post Office Review Coordinator Enclosures



06/06/2011

POSTAL CUSTOMER MILLER POST OFFICE MILLER, NE 68858

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Miller Post Office retired on 03/20/2003. The Office is being studied for possible closing or consolidation for the following reasons: Declining workload and reduced customer demand.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Amherst Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Amherst Post Office, located 9.0 miles away. Hours of service at this office are 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. Post Office box service is available at this location at the same fees

In addition retail services are also available at the Sumner Post Office, located 7.0 miles away. Hours of service at this office are 8:15-12:30 13:30-16:15, Monday through Friday, and 8;30-9:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/16/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Miller Community Building on Thursday, June 16, 2011 from 6:00pm to 8:00pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call LeAnn Tvrdy at (402) 930-4431,

Thank you for your assistance.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			V	
	b.	Mailing Letters	V			
	C,	Mailing Parcels		V		
	d.	Pick up Post Office box mail	V			
	e.	Pick up general delivery mail	V			
	f.	Buying money orders		V		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		\square		
	h.	Sending Express Mail			V	
	i.	Buying stamp-collecting material				V
	Oth	ner Postal Services		/		
	a.	Entering permit mailings	YES	14 NO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services	/			
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
		If yes, please explain: Handy Cap Parding				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
		a a	YES	☐ NO		
		If yes, please explain: Post Office, already	S. 51	Ino al	- 1714	De Pi
		- Car Car (acce	9	7	741	



 Post Office 	e carrier delivery, there wi e box service or general d are to your current service	elivery service, com	our delivery service – plete this section. Ho	 proceed to question w do you think carrie 	on 4. If you currently receive er route delivery service
Will Compa	Better	Just as Goo	od [No Opinion	Worse
If yes,	please explain:				
0					
4. For wh	ich of the following do youes?	ı leave your commu	inity? (Check all that a	apply.) Where do you	go to obtain these
∇	Shopping Kea	iner			
V	Personal needs	country			
P	Banking Rive	Dale Be	ink		
	Employment (one			
	Social needs				
3.0. 350 \$ 70.00	u currently use local busin				
If yes,	would you continue to us Yes No	e them if the Post C	Office is discontinued?		
Mailing A	ddress	100			
Name:	Dones }	apines	ى		
Address:	Po Boy	103	Miller	, Nelay	68858
Telephone:	308 - 45'	7-208			
Date: 6	-9-1(

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

JEANIE PAPINEAU PO BOX 103 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

	Plea	se check the appropriate box to mental and					
	Post	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			\bowtie		
	b.	Mailing Letters		X			
	C.	Mailing Parcels			X		
	d.	Pick up Post Office box mail	×				
	e.	Pick up general delivery mail	\boxtimes				
	f.	Buying money orders				区	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X		
	h.	Sending Express Mail Sometimes					
	E.	Buying stamp-collecting material				\bowtie	
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	NO NO			
	b.	Resetting/using postage meter	YES	⊠ NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO			
	b.	Using for school bus stop	YES	™ NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO			
		If yes, please explain:					- -
	d.	Using public bulletin board	X YES	☐ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain:					-
		you pass another Post Office during business hours while traveling to or from	work or shor	oping, or fo	r personal	needs?	_
2.	Do	you pass another Post Office during business hours write traveling to or from	YES	Ø NO)		
		If yes, please explain: Would rather do busse	ness,	in 1	Nille	w	- -::
T	-	1 0 1 1 in Forma	els N	11. 1	Lauce	e c	6
L	1	be deletimo il I ge	da	Baci	kage	2, F	am
1	4	sont like the Idea, that	it is	ill.	be.	lef	7
0	V.	cked at that time if I ge And like the Idea, that etside with no Protection have going for us, is Bowies a	TA	eon	ly t	nin	9
1.6	ر	have going for us, is Bowles a.	nd the	100	Off	ure	7



3. Post Office bo	rrier delivery, there will be x service or general deliv o your current service?	e no change to your delivery service, complete this section	rice — proceed to question 4. If n. How do you think carrier rout	you currently receive a delivery service
	Better	Just as Good	No Opinion	∑ Worse
If yes, plea	ase explain:			
4. For which of services?	of the following do you lea	ave your community? (Check all t	that apply.) Where do you go to	obtain these
. 1	hopping	Have nor	ce of these in	mille
∑ P	ersonal needs	*	/	×
Ва Ва	anking			
E	mployment			
∏ s	ocial needs			
	rently use local businesse Yes \(\sum \) No Id you continue to use the Yes \(\sum \) No	es in the community? em if the Post Office is discontinu	ied?	
Mailing Addre	ess			
Name: M	manne	Reknberg		
Address: P. C	Boy 1	13 Mille	es 68858	
Telephone: 3	08-627	7-5754		A15-4-6
Date: 6//	9/4			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARIANNE REHNBERG PO BOX 113 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Judio 1 House

Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		4		
C.	Mailing Parcels			4	
d.	Pick up Post Office box mail			V	
e.	Pick up general delivery mail				V
f.	Buying money orders			٢	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	U NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	UNO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
		YES	□ NO		
e.	Other				
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal n	eeds?
20		YES	₩ NO		
	If yes, please explain:				



3.	LOSI C	mice bo	rrier delivery, the x service or gen o your current se	ieral delivery sei	ange to your deliver vice, complete this s	y service — section. How	proceed to question 4. do you think carrier ro	If you currently receive ute delivery service
			Better	-	st as Good		No Opinion	Worse
	<u>If y</u>	es, plea	se explain:					(Vees to
	1							
4.	For	which o	f the following o	do you leave you	r community? (Chec	k all that app	oly.) Where do you go t	to obtain these
	V	Sh	opping					
	V	Pe	rsonal needs					
	V	Ba	nking					
	u	En	nployment					
	W	✓ So	cial needs					
5.	Dov	OU CUFF	ently use local t	ousinesses in the	community?			
			Yes No	Justinesses in the	e community?			
	If ye			o use them if the	Post Office is disco	ntinued?		
			Yes No					
Ма	iling A	Addre	ss					
Nam	e: - -	306	Bedna	-				
Addr	ess:	736	0 325	- PD	miller	NE	68858	
Telep	ohone:	300	8 457	3695				
Date:	: b	-15-	. 11					



BOB BEDNAR 7360 325 RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local
businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Ø	
b.	Mailing Letters		<u></u>		
c.	Mailing Parcels			[\forall]	
d.	Pick up Post Office box mail				1
e.	Pick up general delivery mail				4
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material			M	
Oth	ner Postal Services		_		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	-			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
	you pass another Post Office during business hours while traveling to or from v	vork, or sho	ping, or fo	r personal	needs?
2. D	you pass another Post Office during Edonises in the Section of the Post Office during Edonises in the Section of the Section o	YES	M NC)	
	If yes, please explain:	_			



3.	Post Of	ave carrier delivery, there fice box service or gener ipare to your current serv	al delivery service, complete this:	ry service — proceed to question a section. How do you think carrier r	4. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If ye	es, please explain:			
	8				
4.	For v	which of the following do ces?	you leave your community? (Cher	ck all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
_		5. v v			
5.	Бо ус	Yes No	sinesses in the community?		
	If ves		use them if the Post Office is disco	ontinued?	
	,, , , ,	Yes No	ise them if the Post Office is disci	onanded:	
			2. J		
Mai	ling A	ddress	Emma		
Name	e:	Warne " E	my field		
Addre	ess:	33975 £	isa Rd		
Telep	hone:	308 457	3075		
Date:		,			



WAYNE AND EMMA NICHOLS 33975 BISON RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

			Daily	Weekly	Monthly	Never
	Post	tal Services			XI	П
	a.	Buying Stamps			A	_
	b.	Mailing Letters				
	c.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				X
	f.	Buying money orders				\boxtimes
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
	h.	Sending Express Mail				卤
	j,	Buying stamp-collecting material				\bowtie
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
	b.	Using for school bus stop	YES	⊠ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	X YES	□ NO		
		Other	YES	⊠ NO		
	e.			5.54		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or fo	r personal	needs?
-	0	7 T T T T T T T T T T T T T T T T T T T	X YES	☐ NO		
		If yes, please explain:	Ana	nerst		-
		2-3 times a week we go through	/ IVY	10151		



3. Post (office box service or general delivery service, complete this section. How do you think carrier route delivery service impare to your current service?
	Better Just as Good No Opinion Worse
<u>If</u>	yes, please explain:
-	
	r which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these vices?
\triangleright	Shopping Kearney
F	Personal needs Dr IN Rearney
Þ	Banking Elm Creek + Kearney
5	Employment Kearney 2-3 times weekly
\sum_{i}	Social needs Kearney
5. Do	you currently use local businesses in the community? Yes No
lf y	ves, would you continue to use them if the Post Office is discontinued?
	Yes No
Mailing	Address
Name:	Le Roy + Man Lambert
Address:	301 N Hwy 183 Miller NE 68858
Telephone	: 308-457-2295 or 308-497-4281
Date:	6-15-11
Please ad	d any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to this questionnaire.
(+	would be extremely inconvenient for elderly people on Miller if the post office was closed.
livin	g in Miller if the post office was closed.



LEROY AND MARY LAMBERT 301 N HWY 183 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the admistrative office and possibly local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		D		
b.	Mailing Letters				
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				X
f.	Buying money orders			Z	×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	ner Postal Services				/ \
a.	Entering permit mailings	YES	MO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	\$\no		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	XNO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	☐ NO		
	If yes, please explain:				



For which of the following do you leave your community? (Check all that apply.) Where services? Shopping Personal needs Employment Social needs Sumper Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: 1905 1907 Fd Miller Miller Market te: by 1005 122 te: by 1007 Fd Miller Miller Market Market And additional comments on a separate piece of paper and attach it to this form. The get leave blue collection Mail gets picked up at Daily and additional paper and late day letters There	
Shopping Personal needs Personal needs Rearrey Banking Employment Social needs Sumper Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address me: Yes No Items: Yes No Yes No	
Shopping Personal needs Personal needs Rearrey Banking Employment Social needs Sumper Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address me: Yes No Items: Yes No Yes No	
Shopping Personal needs Personal needs Rearrey Banking Employment Social needs Sumper Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address me: Yes No Items: Yes No Yes No	do you go to obtain these
Personal needs Banking	40) - 4 3 -
Personal needs Banking Employment Social needs Sumper Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: 2915 1907 HUGEN te: b	
Banking Employment Social needs Sump of Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: Yes No Yes No The Post Office is discontinued? All yes No Ailling Address me: Yes No Ailling Address The Post Office is discontinued?	
Employment Social needs Sump or Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: 2915 1907 Miller Me ase add any additional comments on a separate piece of paper and attach it to this form. mplete this questionnaire.	
Social needs Sump () Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: 2915 1907 Fd Miller No sephone: 4405)22 ase add any additional comments on a separate piece of paper and attach it to this form. Inplete this questionnaire.	
Do you currently use local businesses in the community? Yes No	
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address ne: 2915 1907 M Miles No ephone: 440-5)22 e: b	
If yes, would you continue to use them if the Post Office is discontinued? Yes	
e: 6/16/11 ase add any additional comments on a separate piece of paper and attach it to this form. nplete this questionnaire.	
ase add any additional comments on a separate piece of paper and attach it to this form. nplete this questionnaire.	5 68858
ase add any additional comments on a separate piece of paper and attach it to this form. nplete this questionnaire.	
nplete this questionnaire.	
nplete this questionnaire.	Thank you for taking the time to
Please leave Blue rollection.	en producent to the transfer of the producent of the producent to the prod
1 IVAX	Box that
11 101 st 12/1 05	1 11.24 DN
rail gets picked up at yally at	1 4:30 P
I late day letters There	7 4:30 PM



BRADLEY JURGENS 2915 190TH RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about the collection of outgoing mail. The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be ditributed to the administrative offcie and local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

June of Cont





3.	OSL OTHE	e carrier delivery, there e box service or genera are to your current serv	will be no change to your deliver al delivery service, complete this s ice?	y service — proceed to quest ection. How do you think carr	ion 4. If you currently receive rier route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	·				
4.	For whi service	ich of the following do y	ou leave your community? (Chec	k all that apply.) Where do yo	u go to obtain these
	X	Shopping			
	\boxtimes	Personal needs			
	\boxtimes	Banking			
	×	Employment			
	X	Social needs			
5.	[Yes No	inesses in the community? se them if the Post Office is disco	ntinued?	
Mai	ling Add	dress			
Name	e: M	nica & F	iyan Hamilton		
Addre	ess: }	0. Box "	5. Miller,	VE 68858	
Telep	hone: 3	308-440-1181	P		
Date:	lo-	08-11			



J. POST	Office b	ox service or ger to your current s	neral delivery	service, complete t	his section.	e — proceed to question a How do you think carrier r	If you currently receive route delivery service
	ļ	Better	\nearrow	Just as Good		No Opinion	Worse
<u>If</u>	yes, ple	ease explain:					
-							
4. Fo	r which rvices?	of the following	do you leave y	our community? (C	Check all tha	at apply.) Where do you go	to obtain these
5	Ā s	Shopping					
\sum	Ā P	ersonal needs					
X	() B	Banking					
5	Ā E	Employment					
X	₫ s	ocial needs					
lf y	es, wou	Yes No		the Post Office is o	discontinued	1?	
Mailing	Addr	ess					
Name:	Mon	uca 4	Ryan	Hamilto	n		
Address:	P	O. Box	5.	Miller	NE	68858	
Telephone:	: 30	8-440-11	86				
Date:	Q-V	8-11					



MONICA AND RYAN HAMILTON PO BOX 5 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Po	tal Services		Daily	Weekly	Monthly	Never
a.	Buying Stam	nps			V	
b.	Mailing Lette				V	
C.	Mailing Parc	els				
d.	Pick up Post	t Office box mail				
e.	Pick up gene	eral delivery mail				
f.	Buying mon	ey orders				4
g.	Obtaining sp Mail, Deliver	pecial services, including Certified Mail, Registered Mail, Insured ry Confirmation, or Signature Confirmation				
h.	Sending Exp					4
i.	Buying stan	np-collecting material				
0	her Postal Se	rvices				
a.	Entering pe	rmit mailings	YES	NO		
b.	Resetting/u	sing postage meter	YES	☐ NO		
N	onpostal Serv					
a	Picking up	government forms x forms)	Y YES	NO		
b	3	chool bus stop	YES	☐ NO		
С	Assisting s	enior citizens, persons with disabilities, etc.	YES	NO		
	If yes, plea	se explain:				
d	Using publ	ic bulletin board	YES	☐ NO		
e	Other		YES	☐ NO		
		ase explain:				
			ork or show	oning or fo	r personal	needs?
2. [o you pass an	nother Post Office during business hours while traveling to or from w	YES	S NC)	
	If yes, plea	ase explain:	_			



3. Pos	t Office b	carrier deliver oox service o to your curre	r general de	elivery service, co	your delivery servi emplete this section	ice — proceed to question B. How do you think carrier	route delivery service
		Better		Just as Go	bood	No Opinion	Worse
	If yes, pl	lease explain	:				
4. F	For which	of the follow	ving do you	leave your comm	nunity? (Check all ti	hat apply.) Where do you	go to obtain these
		Shopping					
	4	Personal ne	eds				
	U	Banking					
	W	Employmen	t				
	\	Social need	s				
5.	Do vou r	currently use	local busine	esses in the comr	munity?		
0.	[Yes 4					
	If yes, w	ould you con	tinue to use	them if the Post	Office is discontinu	ued?	
		Yes _	No				
Mailir	ng Add	dress					
Name:	Ru	th'	Bett	erton			
Addres	s.	Po :	Roy	86			
			100	21/10			
Teleph	one:	308	77/	3409			
Date:	6-9	9					



RUTH BETTATON

PO BOX 86 , 68858-0086

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			X		
b.	Mailing Letters	X)				
C.	Mailing Parcels				\square	
d.	Pick up Post Office box mail	X				
e.	Pick up general delivery mail					
f.	Buying money orders				\triangleright	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×	
h.	Sending Express Mail				×	
i.	Buying stamp-collecting material				\bowtie	
Oth	er Postal Services				,	
a.	Entering permit mailings	YES	NO D			
b.	Resetting/using postage meter	YES	NO X			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	M NO			
b.	Using for school bus stop	YES	☐ NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	X NO	_	-	
e.	Other	YES	∏ NO			
	If yes, please explain:		ries and			
De	you pass another Post Office during business hours while traveling to or from we	ork or shops	oing or for	personal ne	ands?	
Do	you pass another Post Office during business flours write traveling to or from wi	YES		personarin	ocus:	
	If yes, please explain: Thave I from Kearn	1		to C	nille	er Nk
	Everyday for work.	7				



3. F	f you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service vill compare to your current service?
	Better Sust as cook
	If yes, please explain: I like howeving a rost office
	Box
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Ма	iling Address
Nam	ie: Carol a Cash
Add	ress: P.O. Box 114 miller Nebr. 68858 tools west omahathre
Tele	phone: 308 - 233 - 1090
Date	phone: $308 - 233 - 1090$ e: $(a- a-1 $
	and any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to



CAROL CASH PO BOX 114 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the limited hours of operation at the Post Office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

Sund of Your

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Post	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\triangleright	
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Z	
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services		00.000		
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
D	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal	needs?
DC	you pass another rost office daring business	YES			
	If yes, please explain:				
		4 4			

I pase ambuet and Queridale going to Kearney



	pare to your current se	Just as Good	No Opinion	Worse
If ve	s, please explain:			
<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	- Freeze			
4. For w		do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
	Yes No	to use them if the Post Office is dis	continued?	
Mailing /	Address			
Name:	Ruth my L	Day		
Address:	7815 310	the Rd Miller,	VE 68858	
		-3574		
		0//		



RUTH DAY 7815 310TH RD **MILLER, NE 68858**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of idenity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

,	ost	al Services	Daily	Weekly	Monthly	Never
é	a.	Buying Stamps			V	
1	٥.	Mailing Letters		V		
	C.	Mailing Parcels			V	
10	d.	Pick up Post Office box mail	V			
	e.	Pick up general delivery mail				V
	f.	Buying money orders				4
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
	h.	Sending Express Mail				1
	i,	Buying stamp-collecting material				H
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO [N		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☑ NO		
		Poor VE A)	YES	NO		
	e.	Other If yes, please explain:	<i></i>	\$ 		
					72	
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shor	ping, or for	personal	needs?
			YES			
		If yes, please explain:				
		of para communica				



	pare to your current serv	Just as Good	No Opinion	Worse
If ye	es, please explain:			
-				
	which of the following do ces?	you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
	Shopping	Kenney		
	Personal needs	11		
П	Banking P			
	Employment			
	Social needs	Mens		
1	Social fleeds			
Do	you currently use local be	usinesses in the community?		
	Yes No			
If ye	es, would you continue to	use them if the Post Office is dis	scontinued?	
	Yes No			
ailing	Address	1)	9	
ne: /	Tota m	Furns !	Putru	
ne.	ma 14	1,000	0	
iress:	PO BOX	85		
ness.		- 457 - 228	71	
	1- 318 -	- 45/-20		

How do you expect are Sown to grow. They took are school of now four want to take are post office, were well the children go, while waiting on the school bus, they all ways went in the post office on cold days, or don't Jan care of Theonto this is affects I hope you can sleep at nights God bless foury



ALTA M FURRY PO BOX 85 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\bowtie		
c.	Mailing Parcels				□ N/A
d.	Pick up Post Office box mail				N/A
e.	Pick up general delivery mail				X NA
£	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				□ occ
h.	Sending Express Mail				×
i.	Buying stamp-collecting material				×
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				VII.TV
a.	Picking up government forms (such as tax forms)	YES	NO	Un Auc:	Inhla
b.	Using for school bus stop	X YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public builetin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				X
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	needs?
DO	you pass another Post Office during business hours with a total and to a warm	YES	X NO		
	If yes, please explain:	A Section			



3. P	ost Offic	re carrier delivery, there be box service or genera are to your current servi	delivery service, complete this s	service — proceed to question 4 ection. How do you think carrier re	. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
			Land of the Control o	k all that apply) Where do you go	o to obtain these
4.	For what service	nich of the following do y es?	ou leave your community? (Chec	k all that apply.) Where do you go	, 10 0213111 1112
	X	Shopping Kear	Nay		
	X	Personal needs Ko	arney		
	X		3252 0303		
	X	Employment Ho	M¢		
		Social needs			
5.	Do yo		sinesses in the community?		
		Yes No	5 M 2		
	If yes	, would you continue to	use them if the Post Office is disc	ontinued?	
		Yes No			
Mai		ddress	~)		
Name	e: \	long & Tam.	Nichols		
Addr	ess:	15474 Rd	775 Millar, 1	Seb1 68858	
reie	priorie.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			
Date	6	16-11			

After our meeting in town at the Hall, I believe the Postal Service has made upits Mind & the Miller Office will be Closing,

This is Sad for our Small Community, It's the Only Public place to hang flyers or advertize, agive notice to everyone Community Events, The Only Place in town for our Kids to meet aget out of the weather to meet bus before dafter school. A place for all to stop & conduct postal needs. Not stand & wait by my mail box to catch mailman on his way by,

we have a lot of elderly people who go to the Post Office to pick up mail daily to have an activity to do, when not there at their usual time, they are checked on,

where closing this office will save you that much. Compared to what it will Cost Miller Citizens & Community. I would be willing to pay all utility costs for building, to keep it open. You will pay rural carrier more hours to deliever town Mail. My mail will be latter. Or you pay someone to man the office a couple of hours. Sorry who I don't see the Big Savings' ks for Time Doughest



DOUG AND TAMI NICHOLS 45474 RD 775 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the shoool bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I apperciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations



Postal Service Customer Questionnaire

			500e3 212	440000000000000000000000000000000000000	61
Post	al Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\stackrel{-}{\bowtie}$	
b.	Mailing Letters		X		
C.	Mailing Parcels				\boxtimes
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				X
Oth	er Postal Services		v=-no:		
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	₩ ио		
No	npostal Services	. /			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	1	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	K ⊠ NC)	
	If yes, please explain:	-			
d.	Using public bulletin board	YES	S NO)	
e.	Other	YES	s 🛮 NO)	
	If yes, please explain:				
	- the traveling to as from y	vork or sho	opping, or fo	or persona	I needs?
2. Do	o you pass another Post Office during business hours while traveling to or from v	YE	s X N	0	
	If yes, please explain:				



3. Po	ou have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive st Office box service or general delivery service, complete this section. How do you think carrier route delivery service compare to your current service?	
	Better Just as Good No Opinion Worse	
	If yes, please explain:	
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	
	Personal needs	
	Banking Keckmey NE	
	Employment AmberSt NE	
	Social needs	
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	
Maili	ng Address	
Name:	Jillian Athey	
Addres	5508 West North St Miller NE 6885	2
Teleph	one: 308-293-2695	
Date:	6-23-11	



JILLIAN ATHEY 58 WEST NORTH ST MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's uniqe Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		\bowtie		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				\bowtie
e.	Pick up general delivery mail				X
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail			\mathbf{X}	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	X YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
Do	you pass another 1 ost office during business residence	YES	X NO		
	If yes, please explain:				



	☐ Better 🔀 Ju	ust as Good	No Opinion	Worse
If yes	s, please explain:			
For w	hich of the following do you leave yo	ur community? (Che	ck all that apply.) Where do you go	to obtain these
X	Shopping			
X	Personal needs			
X	Banking			
	Employment			
	Social needs			
If yes	Yes No s, would you continue to use them if t Yes No	the Post Office is disc	continued?	
ailing A	Address			
me: _/	Ma, Comman Caro	Venas	urdenas	
dress:	Ua, Corman Caro 30399 Highway	183 N	illar, NE GRRS	\$
	360			
ephone:	200110			



CARMAN CARDENAS 30399 HIGHWAY 1873 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of infromation concerning Miller along with local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Po	sta	al Services	Daily	Weekly	Monthly	Never
a.	E	Buying Stamps			X	
b.	١	Mailing Letters		X		
C.	ı	Mailing Parcels			X	
d.		Pick up Post Office box mail	X			
e.	. 1	Pick up general delivery mail	X			
f.	0	Buying money orders			X	
g	s 10	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h		Sending Express Mail			X	
i.		Buying stamp-collecting material				X
c	the	er Postal Services				
а	į	Entering permit mailings	YES	X NO		
b	l.	Resetting/using postage meter	YES	NO		
1	lon	postal Services		_		
ē	١.	Picking up government forms (such as tax forms)	X YES	NO		
ŀ).	Using for school bus stop	YES	∑ ио		
	3.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		a
		If yes, please explain: Nelp elderly persons by getting sta	emps	200	ailine	the s
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:	-			
2.	Dο	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oping, or fo	r personal	needs?
for 1			X YES	_ NC)	
		If yes, please explain: I pass the towns where other post of	office.	all	Ole	ted.



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
4.	If yes, please explain: when hiving in other towns that had carrier sent mail delivery was never at a set time and there were days when were Skipped even when mail to go was elipped to the exterior of or which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these mail be services?
	X Shopping Kearney
	Personal needs Kecurney
	Banking Koarney
	Employment Kearney
	Social needs Kearney
5	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
٨	lailing Address
N	ame: Sandra + Brian New: H Nevitt
<u>^</u>	ddress. PO Box 82
1	elephone: 308 708 1307
	rate: 6/24///



SANDRA AND BRIAN NEVITT PO BOX 82 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is benficiial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roaside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		\boxtimes		
b.	Mailing Letters		\bowtie		
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail				
f.	Buying money orders			\bowtie	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	X YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	eds?
		YES	₩ NO		
	If yes, please explain:	-			



		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following de	you leave your community? (Chec	ele ell'about ou l'Avan	econoci manufactura
4.	service	634	you leave your community? (Chec	ck all that apply.) where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
	Do you	currently use local bu	usinesses in the community?		
		Yes No			
		140			
	If yes, v	<i>y</i>	use them if the Post Office is disco	ontinued?	
	If yes, v	<i>y</i>	use them if the Post Office is disco	ontinued?	
	If yes, v	would you continue to	use them if the Post Office is disco	ontinued?	
⁄lail	If yes, v	would you continue to Yes X No	use them if the Post Office is disco	ontinued?	
	ling Ad	would you continue to Yes X No	use them if the Post Office is disco	ontinued?	
ame	ling Ad	would you continue to Yes X No	Use them if the Post Office is disco	millus millus). NE 688
ame	ling Ad	would you continue to Yes X No	Use them if the Post Office is disconnected by the	minued? Miller 21), NE 688:
ame ddre	ling Ad	would you continue to Yes X No	Son 134	minued? Miller 21), NE 688
ame ddre	ling Ad	would you continue to Yes X No	Use them if the Post Office is disco	minued? Miller 21), NE 688
ame ddre	ling Ad	would you continue to Yes No dress 308- 2000 additional comments	use them if the Post Office is disconnected by the	2 2 2	0, $NE 688$
ame ddre	ling Ad	would you continue to Yes No dress 308- additional comments uestionnaire.) <u>Graham</u> <u>Boh</u> 134 457-21 9,2011 on a separate piece of paper and a	attach it to this form. Thank you fo	
ame ddre ate:	ling Ad e: ess: hone: e add any ete this questions and any ete this questions are the complex and the complex are the complex are the complex and the complex and the complex are the complex are the complex are the complex and the complex are the complex are the complex are the complex and the complex are the complex are the complex are the complex and the complex are the complex a	would you continue to Yes No dress Augh 308- 2000 additional comments uestionnaire.	Hraham Bod 134 457-21 9,2011 on a separate piece of paper and a	attach it to this form. Thank you fo	Il ico
addre dddre	ling Ad s: ess: hone: c add any ete this qual	would you continue to Yes No dress Assh 308- 2000 additional comments uestionnaire. Sing Ida Ca	He Mille und	attach it to this form. Thank you for form of the state o	flice
allephate:	ling Ad s: ess: hone: c add any ete this qual	would you continue to Yes No dress Assh 308- 2000 additional comments uestionnaire. Sing Ida Ca) <u>Graham</u> <u>Boh</u> 134 457-21 9,2011 on a separate piece of paper and a	attach it to this form. Thank you for form of the state o	flice



SARAH GRAHAM PO BOX 134 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Hurs of Jones

Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				/ (
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	M NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:			-	
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:			10 121	
		earne	y W	eckly	
	J	30		/	



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive 3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?
☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
If yes, please explain:
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping Sumper, Kearney
Personal needs Kearney
Banking Riverdale, Kearney
Employment Sumner, Kearney
Social needs Kearney
5. Do you currently use local businesses in the community?
Yes No
If yes, would you continue to use them if the Post Office is discontinued? ———————————————————————————————————
Mailing Address
Name: Kim Day
Address: Box 12 Miller NE 68838
Telephone: 457 - 2445
Date: 6-13-11



KIM DAY PO BOX 12 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Dos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
	Mailing Letters		\boxtimes		
b.				X	
C.	Mailing Parcels	<u> </u>			П
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail			\boxtimes	
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured			\boxtimes	
	Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail			\boxtimes	
i.	Buying stamp-collecting material				1970
	her Postal Services Entering permit mailings	YES	M NO		
a.		YES	⊠ NO		
b.	Resetting/using postage meter				
N	onpostal Services	YES	X NO		
a.	Picking up government forms (such as tax forms)	_	M 110		
b		X YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:	-			
d	. Using public bulletin board	X YES	_		
е	. Other	YES	NO	Ki .	
	If yes, please explain:				
2. [o you pass another Post Office during business hours while traveling to or from v	vork, or sho	pping, or fo	r persona	I needs?
. ·	1 - a - E can wanteepper region in a constraint a constra	X YES	S NO)	
	If yes, please explain:	amhe	no no	Ewera	ale



3.	If you have carrier delivery, there will be no change to y Post Office box service or general delivery service, com will compare to your current service?	our delivery service — pnplete this section. How	roceed to question 4. If you do you think carrier route do	a currently receive elivery service
	Better Just as Goo	od 🔲	No Opinion	Worse
	If yes, please explain:	74.000	^	
4.	For which of the following do you leave your commu services?	ınity? (Check all that app	ly.) Where do you go to ob	tain these
	Shopping tearney L	exination		
	Description /			
	Employment Kearney			
	Social needs Keanney, hexin			
5.	Do you currently use local businesses in the commu	ınity?		
	Yes X No			
	If yes, would you continue to use them if the Post Of	ffice is discontinued?		
	Yes No			
Mai	iling Address			
Nam	e: Jon and Marion	Holmes		
Addr	ess: P.O.BOX14 208	South 4+1	hStreet M	iller, NE
Telep	phone: 308 457 - 2205			
	6-13-11			
Jale	ω / ω / Ι			



JON AND MARION HOLMES PO BOX 14 **MILLER, NE 68858**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			M	
	b.	Mailing Letters		M		
	C.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	N/			
	e.	Pick up general delivery mail				\triangle
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h.	Sending Express Mail				Ø
	i.	Buying stamp-collecting material				
	Oth	er Postal Services		^		
	a.	Entering permit mailings	YES	NO V		
	b.	Resetting/using postage meter	YES	Ø NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	□ NO		
	b.	Using for school bus stop	YES	NO 📉		C .
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ Ne	adu	helper
		If yes, please explain:	_13lin	d v	nary	400
	d.	Using public bulletin board	X YES	□ NO		
	e.	Other	YES	☑ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal	needs?
		If yes, please explain:				



3. Pos	st Office	box service or gener to your current service	al delivery service, complete this	ery service — proceed to question 4 section. How do you think carrier re	I. If you currently receive oute delivery service
	Ī.	Better	Just as Good	No Opinion	Worse
	If yes, p	lease explain:			
9					
4.	For which services?	h of the following do	you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	X	Shopping			
		Personal needs	*		
	Ø	Banking			
		Employment			
		Social needs		*	
		Yes No	sinesses in the community? use them if the Post Office is disc	continued?	
Mailin	g Add	ress			
Name:		nelyn	m, Le	es Fees	
Address	:	100 So	uty 5 th St	P.0 Boy 4	3
Telephor	ne: 1	-308-	- 457 - 2271		
Date:	\circ	June.	8 - 2011		



EVELYN FEES PO BOX 43 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			Ø	
c.	Mailing Parcels			Ĺ	X
d.	Pick up Post Office box mail	TE			
e.	Pick up general delivery mail				
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		<u>,</u>
e.	Other	YES	NO X		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:		7		



3 P	ost Office	carrier delivery box service or re to your currer	general deli	pe no change to your d very service, complete	elivery service — this section. How	proceed to question do you think carrie	1 4. If you curre r route delivery	ntly receive service
		Better		Just as Good	X	No Opinion		Vorse
	If yes,	please explain;						
4.	For wh	ich of the followi	ng do you l	eave your community?	(Check all that ap	oply.) Where do you	go to obtain th	ese
	Service √ O	Shopping	Kea	nes				
		Personal nee	ds	, ,				
	Ø	Banking	Kean	ney /River	dale			
		Employment		<i>!</i>				
		Social needs						
5.		Yes _	No	sses in the community them if the Post Office				
Ma	ailing A	ddress		1 .4.11		1 0		Mark
Nar	me:	Villa	10	of Miller	<u> </u>	Amy G	rdham	CICIK
Add	dress:	P.D.	BOX	x 146				
Tel	ephone:	308	3-4	57-2050	2			
Da	te:		6/16	/11				
(30,000								80 B TOUR



AMY GRAHAM VILLAGE CLERK OF MILLER

PO BOX 146 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Hurd I York

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Pleas	se check the appropriate box to maistre				
Post	al Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			S	
		V			
b.	Mailing Letters			V	
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				14
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services	_	1		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	V NO		
No	npostal Services				
	Picking up government forms	YES	NO		
a.	(such as tax forms)	[] VE0	□ NO		
b.	Using for school bus stop	YES			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	_ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	S NO)	
e.	Other	YES	S NO)	
	If yes, please explain:				
	and the section is	vork or sho	opping, or fo	or persona	I needs?
2. D	o you pass another Post Office during business hours while traveling to or from v	YE!	S NO)	
	If yes, please explain:				



	Better		Just as Good	No Opinion	Worse
If yes	, please explain	:			
0					
For w	nich of the follow	ving do you	leave your community? (C	Check all that apply.) Where do you g	o to obtain these
servic	Shopping	Kear	nest		
I	Personal ne	eds X	earnes		
W	Banking	Rive	erdale		
	Employmen	t .	Miller	ome at Sumner	
	Social need	s	Miller; so	ome at Sumner	
Dov	ou currently use	local busin	esses in the community?		
Do y	Yes 🗌				
If yes	s, would you con	tinue to us	e them if the Post Office is	discontinued?	
	✓ Yes 🗌				
ailing A	Address				
me:	Wesley	Qua	<i>i</i>)		
	***/		th St. Mil	Us NE	
dress:	608 W	Nov	th St, Mil	181, 102	
lephone:					



WESLEY QUAIL 608 N NORTH ST MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Church of Yolora

Omaha, NE, 68119-9500



	mpare	to your current se	rvice:			No Opinion	route delivery service
		Better		Just as Good	<u> </u>	No Opinion	
If	yes, p	lease explain:					
-							
					the all that ar	only) Where do vou	go to obtain these
Fo	or which	h of the following o	lo you leave	your community? (C	neck all that ap	pply.) vinore as yes	
se							
1_		Shopping					
[Personal needs					
Γ	1	Banking					
r	_	Employment					
1		Employment					
		Social needs					
Г	Do vou	currently use loca	l businesses	s in the community?	D1		
	,	☐ Yes ☐ N					
a.	If was 1			m if the Post Office is	discontinued?		
	ii yes, i						
		Yes N	O				
ailir	na Ao	ddress					
	•						
ime:							
		22 / 2 P	()	01	im 1	11	
idres	ss:	26410	water	ertown ld		1 er	
	ione:						
eleph							
eleph							

Miller, Nebraska Post Office June 21, 2011 Page 1 of 4

To:

The United States Postal Service -AND -

To Those This May Concern:

Subject:

This attachment to the 'Postal Service Questionaire' is a brief summary and commentary on several items brought up for discussion at the meeting called by Mr. Edward Goforth, identifying himself as from the United States Postal Service, held on June 16, 2011 at the Miller,

Nebraska Community Building.

The Postal Service notice of Post Office closure and accompaning Customer Questionaire was received the day before the meeting Edward Goforth, who identified himself as "Manager, Post Office Operations", and called for on Thursday, June 16, 2011.

His female assistant that accompanied him to the meeting had nothing to offer at the meeting.

Several businessmen pointed out the importance of their immediate, local access to the Postal System, both incoming and outgoing. If anything, in my opinion, they understated the absolute negative impact to the viability and continued success to their respective businesses and their services to the local community. These in turn result in a very real impact on the services provided to their clients and customers, and, in turn, to the viability and continued success and viability of these client/customer individuals and businesses. Shutting the Miller, Nebraska Post Office will unquestionably have a very real negative impact to the local economy.

A number of people pointed out the importance of ongoing local service to individuals. It was pointed out repeatedly that the elderly particularily would be negatively impacted due to lack of Postal access as well as observation by local Postal Employee of these people as to such simple things as their mail pickup or lack of it. It was pointed out that such daily observation could result in the difference between health and wellbeing - or - serious injury, illness, or even death. In my opinion, that is right on target. In addition, the absolute importance of continuous and immediate delivery of crucial medications refrigerated (or not) was brought to the attention of those calling the meeting (again resulting in the same result of the difference between health and wellbeing - serious illness, hospitalization or death). I do not see how that can even be disputable in any way.

The Miller, Nebraska Post Office serves more purposes than as a Post Office. The importance of the Miller Post Office being the only common area that notices and information of all kinds is posted and dissiminated to the community was discussed and examples given.

The importance to parents and their school children as a Miller, Nebraska center point for school bus pickup, especially in inclement weather was pointed out.

Miller, Nebraska Post Office June 21, 2011 page 2 of 4

Volunteer help given to the local people by the local Postal employees was illustrated. It was heart-warming to see local people going out of their way to help other local people in their hour of very real need. The tradition of volunteering and helping your neighbor and those in need goes back in America to well before the Pilgrims landed in the year of 1620. Here is the unbelievable response by Mr Goforth: "They cannot do that!!! (Voluntarily helping their fellow man.) That's illegal!!!"

What??? Illegal to volunteer to help their fellow man in his hour of need??? Are you kidding??? Is there a mental problem here??? Unfortunately, this was the ongoing attitude and tone of 'Mr. Goforth' (AKA/Alias?)!

Another: Several times Mr Goforth said he was out of Grand Island. The notice has his address out of Omaha.

Yet Another: The letter Mr. Goforth sent out stated that 'The Postmaster at the Miller Post Office retired...". It is my understanding that the Postmaster actually transferred/is working at another Post Office.

Question: If Mr.Goforth lies about these things, why is he trusted to do anything else? Another comment here: Mr Goforth refused to answer what he and his fellow employee were being paid or compensated (to close down post offices, etc.), an obviously very substantial cost, a cost that we have the right to know.

It was obvious to me that Mr. Goforth had prepared, been coached, or read out of one of his Post Office handbooks, or followed Post Office directives given to him as to what answer to have if anything was brought up. His often vague or inappropriate response to audience questions or comment was obvious, frustrating, and disgusting.

Mr.Goforth said no one would be laid off (No savings here - just duplication of cost - in other words, increasing the cost). He said that instead of the Miller Post Office continuing its very real and valuable local service (and - yes - "...|llegal Volunteer continuing its very real and valuable local service (and - yes - "...|llegal Volunteer Help..."), all these services would be replaced by Rural Carrier labor and mileage - mailboxes all over town (which do not exist now - another added cost as well as less security, among other things), the Rural Carrier weighing letters and packages, selling stamps, and all other Post Office services, and, according to Mr. Goforth - providing better service at less cost (it was pointed out at a much higher cost - including but not limited to - the higher paid Rural Mail Carrier, adding to the time to do the job - as well as drastically reduced service in every respect). How totally ridiculous!!! Does this 'Mr. Goforth' actually believe this baloney he was obviously told to say?

When asked if a letter drop would still be at the location of the Miller, Nebraska Post Office if the Post Office was closed (there is one there now), Mr. Goforth said "No." He said 'It would be too expensive'. It was noted that the Post Office and the letter drop was one block off of Highway 40 on a paved street. Highway 40 is the drive-by route taken daily by the mail-pickup service. In other words, the mail-pickup service drives right by every day, driving many miles on his route, and it is too expensive to drive that one block and pick up mail. Incredible. No wonder the United States Postal Service Ship is crashing on the rocks, with that kind of person at the rudder.

Miller, Nebraska Post Office June 21, 2011 page 3 of 4

As to the location of Miller, Nebraska:

It is located on the already mentioned (heavily used) Highway 40 (going roughly Northwest, connecting Kearney, Nebraska with Rural and Urban Nebraska to the West and Northwest. It is also located on Highway 183, going North and South, starting at the Gulf of Mexico and goes continuously to Canada, one of the very few highways that does this. Highway 183 is also heavily used year-around. It is particularly important to seasonal traffic for custom harvesters harvesting from the Gulf to Canada. This very positive and important 'crossroads' location is one shared by few other communities.

When asked what would happen to the Miller, Nebraska Post Office building and property itself if the Post Office was closed, he basically said in effect that was someone else's problem. (Oh???)

A comment here: the Miller, Nebraska Post Office is relatively new, compact, efficient, low maintenance structure specifically built and owned by the United States Post Office to do what exactly what it does - being a Post Office. It does not have an obvious second use or purpose other than those purposes mentioned above.

Here then is a logical conclusion that can be drawn from the meeting at the Miller, Nebraska Community Building on June 16, 2011:

Mr. Gorforth basically said that by using his proposal that obviously increases cost and reduces service over what the Miller Post Office has now, he would reduce cost and increase service. Let's say that again: he wants to reduce cost and increase service by increasing cost and reducing service. Incredible. Is that George Orwell's book 1984 in action? Or Worse?

I must say here that adding obviously increased costs to someone elses' bubget does not lower costs. Is this what Mr. Goforth is doing?

An obvious solution: as was pointed out of the meeting, fire Mr. Goforth, his assistant, (add his boss, and the many other useless bureaucrats) trying to justify their not only useless jobs, but are dangerous to the viability and valuable services and the very existence of not only the Miller, Nebraska Post Office, but similiar Post Offices across the State of Nebraska and across the Nation. Instead, use the money saved by firing these people, for the continued service by the people on the ground actually doing the work and providing their very valuable services, particularily in the rural communities they serve so well.

As for the "...Questionaire":

As it was pointed out at the meeting, that the categories and option boxes to mark do not describe how the Miller Post Office is used by either businesses or individuals or the community at large, and therefore the Post Office closing cannot honestly be assessed by such a questionaire. The questionaire cannot be applied to the closing of the Miller, Nebraska Post Office, and therefore is meaningless and nothing but a smokescreen to divert attention from the very real value and necessity of the Miller, Nebraska Post Office to the community.

Miller, Nebraska Post Office June 21, 2011 page 4 of 4

This written summary and commentary illustrates how misleading, worthless, dangerous, and even destructive the 'Questionaire' and Mr. Goforth's proposal are to Miller, Nebraska and the surrounding Community that the Miller, Nebraska Post Office serves so well, and how worthless and dangerous the bureaucrats putting this garbage out are.

I will end with what may be random thoughts that are based on my life experience. The reader - particularily if he attended the June 16, 2011 meeting - can judge for himself how or if they may apply.

Ignorance generally can be curable, if the subject is willing to learn.

Stupidity cannot be cured, pure and simple.

Arrogance added to stupidity is usually, if at all, barely tolerated by those affected.

Power added to arrogance added to stupidity ends in disruptive, damaging, even destructive results to those affected.

Part of a saying that I believe to be older than I am goes like this:

"He who knows not, and knows not that he knows not, is a fool. Avoid him."

Submitted for the record,

ane. Dave Frese **Rural Miller**

Copies To:

Senator Johannes

Senator Nelson

Congressman Jeff Fortenberry

Congressman Adrian Smith

Congressman Lee Terry

Miller Post Office

Postmaster PO Box 9998 Arapahoe, NE 68922-9998

(Envelope proveded by Mr. Goforth)

United States Post Office

Consumer Affairs and Claims/Manager PO Box 199504 Omaha, NE 68119

United States Post Office

District Manager PO Box 19950 Omaha, NE 69119

Postmaster General

United States Postal Service 475 L' Enfant Plaza SW Washington, DC 20260-0010

Others that are interested



DAVE FRESE 26410 WATERTOWN RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

August of Holor

6005 Lockheed Court Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Buying Stamps b. Mailing Letters c. Mailing Parcels			0400400	144 - 14	Monthly	Never
b. Mailing Letters c. Mailing Parcels	Post	al Services	Daily	Weekly	./4	Never
c. Mailing Parcels — Occasionally d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders — Occasionally g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	a.	Buying Stamps				
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders						
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders	C.	Mailing Parcels — Occasionally				
f. Buying money orders						<u> _</u>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes please explain:	e.	Pick up general delivery mail				
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes please explain:	f.	Buying money orders - Occasionally				
h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured				
A. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	h.					
a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	i.	Buying stamp-collecting material				
a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:	Oth	er Postal Services		"		
Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO YES NO If yes, please explain:			YES	NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO YES NO If yes, please explain:	b.	Resetting/using postage meter	YES	NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO YES NO If yes, please explain:	No	npostal Services	4	Name		
b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO If yes, please explain:		Picking up government forms	YES	NO		
b. Using for school bus step c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO If yes, please explain:	a.	(such as tax forms)		NO		
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO	b.	Using for school bus stop	I YES	NO NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:		If yes, please explain:				
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:			T YES	s \square NO	0	
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	d.	Using public bulletin board		-		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	e.	Other	YE	5 1_1		
If we please explain:		If yes, please explain:				
If we please explain:	20 220	the Post Office during business hours while traveling to or from v	work, or sho	opping, or fo	r persona	I needs?
If yes please explain:	2. D	o you pass another Post Office during business floats with a series of	✓ YE	s I NO)	
If yes, please explain: J pars galerat & Riverdall on my warmy to Kramery.			1	-		
I pass galerat & Reverdall on my way to planty		If yes, please explain:	V.			
	4	para andrew & Riverdall on my wants	Marie	8		



3. Pc	st Offic	e carrier delivery, the e box service or gen- are to your current se	ere will be no change to your delive eral delivery service, complete this ervice?	ry service — proceed to question a section. How do you think carrier r	I. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		do you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
	\angle	Shopping			
		Personal needs			
	Z	Banking			
		Employment			
	A	Social needs	No		
5.	If yes.	Yes No	to use them if the Post Office is dis	scontinued?	
Mail	ling A	ddress			
Name) :	John Day	×		
Addre	ess:	Box 42	Miller NE	6885 8	
Telep	hone:		-0086		
Date		06-16	- 2011		
Pleas	se add a plete this	any additional common s questionnaire.	ents on a separate piece of paper a ffice is very ellent job. We	nice and Dlo	ria Robbins service.
die	2	an eye	ellen Jos.		



JOHN DAY PO BOX 42 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			\bowtie	
c.	Mailing Parcels			\boxtimes	
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Ot	her Postal Services		\		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	X NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e	Other	YES	NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	oping, or fo	r personal	needs?
	If yes, please explain: Amhers Tor Riverdale	1			



	Better	Jus	st as Good	No Opinion	Worse
If yes,	please explain:				
For wh	ich of the following do	you leave you	ır community? (Che	ck all that apply.) Where do	you go to obtain these
service	es?				
X	Shopping	KEAR	JEY		
X	Personal needs				
K	Banking				
X	Employment				
X	Social needs				
IM					
Da va	u ourrontly use local h	ousinesses in th	ne community?		
Do yo	u currently use local b	ousinesses in th	ne community?		
	Yes X No			scontinued?	
	Yes No would you continue t			scontinued?	
	Yes X No			scontinued?	
	Yes No would you continue t			scontinued?	
If yes,	Yes No No would you continue t			scontinued?	
If yes,	Yes No No would you continue to Yes No No ddress			scontinued?	
If yes,	Yes No No would you continue t	o use them if the	ne Post Office is dis		
If yes,	Yes No No would you continue to Yes No No ddress	o use them if the	ne Post Office is dis		1c 128858
If yes,	Yes No No would you continue to Yes No	o use them if the	esel TH Road	ocontinued? D, Miller, N	JE 68858
If yes,	Yes No No would you continue to Yes No	o use them if the	esel TH Road		JE 68858
If yes,	Yes No No would you continue to Yes No No ddress	o use them if the	esel TH Road		JE 68858



JAMES WHITESEL 7030 270TH RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will aslo be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500

Chard I Gora

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels (Once in a wile)				
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	X NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	X YES	☐ NO		
C. 🖡	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Г.	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal n	eeds?
Do	you pass another Post Office during business routs write traveling to street the		X NO	,	
	If yes, please explain:				



3. P	ost Office	e carrier delivery, then e box service or gener are to your current ser	ral delivery service, complete this	ry service — proceed to question a section. How do you think carrier r	If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	-				•
4.	For wh		you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
	X	Shopping			
	X	Personal needs			
	X	Banking			
	X	Employment			
	X	Social needs			
5.	•	X Yes No	usinesses in the community? o use them if the Post Office is dis	continued?	
	y	ddress	Storm	Yvonne Stevens	5
Name	1	nad	15() m: 11	4 L NG 68	YSR-0134
Addre	ess: N) 8)· 0· 1201	139 18) 11	Ch, 10 cs 60	730 -0107
Telep	ohone:	457-2	062		
Date	:6/	11018			



YVONNE STEVENS PO BOX 154 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



	24	al Services	Daily	Weekly	Monthly	Never
		Buying Stamps			V	
			П			
	0.	Mailing Letters				W
9	C.	Mailing Parcels		_		1—1
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				F
	f.	Buying money orders			\Box	1
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				V
	i.	Buying stamp-collecting material				Y
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO NO		
	b.	Resetting/using postage meter	YES	 NO		
	No	npostal Services	7 <u></u>			
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	W NO		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	⋈ NO		
	e.	Other	YES	▼ NO		
		If yes, please explain:				
	-	you pass another Post Office during business hours while traveling to or from w	ork, or shor	oping, or fo	r personal	needs?
2.	Do	you pass another rost office during seemes the seemes of	YES	∏ NO	1	
		If yes, please explain:		um A1	er	



	are to your current ser	CALCALIES	No Opinion	er route delivery service
	Better	Just as Good	No Opinion	_ Worse
If yes	, please explain:			
(
For wh	nich of the following do	you leave your community? (0	Check all that apply.) Where do you	go to obtain these
servic	es?			
V	Shopping	Kenney Nebr		
Y	Personal needs	11		
Image: Section of the content of the	Banking	1 (
	Employment			
D/	Social needs	Kearney Neb		
Do yo	ou currently use local b	usinesses in the community?		
	Yes No			
If yes	, would you continue to	o use them if the Post Office is	discontinued?	
	Yes No			
ailing A	ddress			
		5 120 H.	w. S	
me:	Nicholas) Working		2 10 5 1
dress:	26,320 Air	5 Nordhu	Mither Ne	68858
uless.				
elephone:	7-10-2			



NICHOLAS J NORDHUES 26320 ARROW RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your
 Community will aslo be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for you assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Sweet of Horse

Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\nearrow		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail	\bowtie			
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\bowtie
h.	Sending Express Mail				×
i.	Buying stamp-collecting material				
Oth	er Postal Services				,
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	NO NO		
Nor	npostal Services		•		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	⋈ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⋈ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for n	ersonal ne	eds?
	, Include the control of the c	·	·	Croonal ric	cus:
		I TES	NO NO		
	If yes, please explain:				



	Better Just as Good No Opinion	Worse
	Better Just as Good Just as Good	
If yes	es, please explain:	
	the Colored all that apply \ \Where do you go to obtain t	hese
For what service	which of the following do you leave your community? (Check all that apply.) Where do you go to obtain t ices?	
	Shopping	
П	Personal needs	
	Banking	
	Employment	
П	Social needs	
-		
Do vo	you currently use local businesses in the community?	
20,	Yes No	
If vos	es, would you continue to use them if the Post Office is discontinued?	
ii yos	Yes No	
	res No	
	Address	
iling A	Address	
iling A	Address	
iling <i>A</i>	Mormon and Joan Day	
e:		58
3	Mormon and Joan Day	58
e:	Mormon and Joan Day 8895 325 th Ad, Miller, Nebr 688.	58



NORMAN AND JOAN DAY 8895 325TH RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller.
 Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

6005 Lockheed Court Omaha, NE, 68119-9500



Plea	se check the appropriate box to indicate whether you are		200 1000	B. B Alla la r	Nover
Pos	tal Services	Daily	Weekly	Monthly	Never
	Buying Stamps			200	
a.	Buying Stamps		П		
b.	Mailing Letters	1			<u></u>
c.	Mailing Parcels			-	
•					
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			11	II
	Buying money orders				
f.	Obtaining special services, including Certified Mail, Registered Mail, Insured			349	
g.	Obtaining special services, including Certained Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				125
				~~	
i.	Buying stamp-collecting material	,	U-S		
Ot	her Postal Services	YES	NO NO		
a.	Entering permit mailings	-			
b.	Resetting/using postage meter	YES	_ NO		
N	onpostal Services		- FINO		
a.	Picking up government forms (such as tax forms)	YES	s s NC	2	
		YES	S NO)	
b		₩ YES	з Пис)	
С	. Assisting senior citizens, persons with disabilities, etc.	E TE			
	If yes, please explain:				
		[YE	s [N)	
c	I. Using public bulletin board		9 11 11		
	Other	YE	s N	0	
•	o. Other				
	If yes, please explain:			as norman	al needs?
2.	Do you pass another Post Office during business hours while traveling to or from	work, or sh	opping, or i	or person	al ficeus:
4.	20 Jan Farance	YE	S N	0	
	If yes, please explain:				
	II yes, picase explain.				



	Better		Just as Good	No Opinion	Worse
If yes	, please explain:				
			0.00120		you go to obtain these
For wh	nich of the following d	o you leave	your community? (Che	ck all that apply.) Where do y	you go to obtain these
Der Vice	Shopping				
X	Personal needs				
	Banking				
	Employment				
	Social needs				
	Social fields				
If yes	, would you continue		n if the Post Office is dis	continued?	
iling A			n if the Post Office is dis	continued?	
iling <i>P</i>	Yes Mo		n if the Post Office is dis	scontinued?	
iling A	Yes Mo		n if the Post Office is dis	scontinued?	
iling A	Yes Mo		n if the Post Office is dis	scontinued?	-
e: ress: phone:	Yes Mo		n if the Post Office is dis	scontinued?	
e: ress: phone:	Yes Mo				
e: ress: phone:	Yes Mo			and attach it to this form. Tha	nk you for taking the time to
e: ress: phone:	Yes Mo	ents on a se	eparate piece of paper a	and attach it to this form. Tha	nk you for taking the time to
e: ress: phone:	Yes Mo	ents on a se		and attach it to this form. Tha	nk you for taking the time to



	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	\bowtie			
	c.	Mailing Parcels	\mathbf{Y}			
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material		×		
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	₩ NO		
	b.	Resetting/using postage meter	YES	X NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	NO NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	X YES	NO		
		If yes, please explain:	- 1 7	\		
		Getting prescriptions in mail, getting ma	il dai	ley		
	d.	Using public bulletin board	YES	X NO		
	e.	Other	YES	XNO		
		If yes, please explain:				
-		you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or fo	r personal	needs?
2.	Do	you pass another Post Office during business hours while actioning to share	YES	X NO).	
		If yes, please explain:				



Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				冱
b.	Mailing Letters				×
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				A
e.	Pick up general delivery mail				风
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				风
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	ner Postal Services				≅5n
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO		
e.	Other	YES	s □ NO		
	If yes, please explain:	29			
2. D	o you pass another Post Office during business hours while traveling to or from	work, or sho	pping, or fo	r personal	needs?
		YES		10	
	If yes, please explain: Fiverdale AF Hours fit or	w sch	edule	\b	e bee



Better	rrent service? Just as Good	No Opinion	Worse
If yes, please expla	in:		
For which of the folloservices?	owing do you leave your community?	(Check all that apply.) Where do you o	o to obtain these
Shopping	Leavner		
Personal r	needs Leaviney	Mason City A	nsky, line
Banking	Garney F	Everdale	
Employme	ent Karney		
Social nee	eds Kearney +	greater NE	
/	to the second in the computative	, J	
. /	se local businesses in the community?		
	ontinue to use them if the Post Office i	is discontinued?	
Yes [No		
ing Address			
e:			
ess:			
0			
ohone:			



ricas	o diodi in a appropria	Deily	Weekly	Monthly	Never
Post	al Services	Daily	KL.	Z.	
a.	Buying Stamps		, .	7	
b.	Mailing Letters		X		
c.	Mailing Parcels		₽		_ 21:
d.	Pick up Post Office box mail				A
e.	Pick up general delivery mail				X
f.	Buying money orders				又 一
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	ner Postal Services	_	A 10		
a.	Entering permit mailings	YES	4		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services	_			
	Picking up government forms	YES	S X NC	,	
a.	(such as tax forms)	T YES	s Q NO)	
b.	Using for school bus stop		, K		
c.	Assisting senior citizens, persons with disabilities, etc.	YE	s X NO)	
	If yes, please explain:				
d.	Using public bulletin board	Manager 1	s KIN		
e	. Other	YE	s XN	O	
	If yes, please explain:				
	to you pass another Post Office during business hours while traveling to or from	work, or sh	opping, or t	for persona	al needs?
2. D	to you pass another Post Office during business reserved	T YE	s \[\] N	10	
	If yes, please explain:	_			



Do	et Office	hox service or geni	eral delivery	service, complete this	y service — proceed to question a section. How do you think carrier i	oute delivery service
wi	II compa	re to your current se	ervice		No Opinion	Worse
		Better		Just as Good	_ No Opinion	
	If yes,	please explain:				
	For wh	ich of the following o	do you leave	your community? (Che	eck all that apply.) Where do you g	o to obtain these
	K	Shopping				
	女	Personal needs				
	A PX	Banking				
	X,	Employment				
	X	Social needs				
		autorily use loca	I husinesses	s in the community?		
	Do yo	Yes N				
	17.000	Tres	e to use the	m if the Post Office is di	scontinued?	
	if yes	Yes \ \ \ \ \				
		→ les	.0			
Λа	iling A	Address				
van	ne:					
Ado	ress:					
-						
Tel	ephone:					
	te:					
Da						

Please add any additional comments on a separate piece of paper and attach it to complete this questionnaire.



	Door	tal Services	Daily	Weekly	Monthly	Never		
	a.	Buying Stamps Sometimes - not monthly						
	b.	Mailing Letters		×				
	C.	Mailing Parcels			X			
	d.	Pick up Post Office box mail				M		
	e.	Pick up general delivery mail				A		
	f.	Buying money orders				\boxtimes		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X		
	h.	Sending Express Mail			\bowtie			
	i.	Buying stamp-collecting material				X		
	Oth	ner Postal Services	-	$\overline{}$				
	a.	Entering permit mailings	YES	⊠ NO				
	b.	Resetting/using postage meter	YES	₩ NO				
	No	npostal Services						
	a.	Picking up government forms (such as tax forms)	YES YES	NO				
	b.	Using for school bus stop	YES	⊠ NO				
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO				
		If yes, please explain:						
	d.	Using public bulletin board	YES	NO	ķ.			
	e.	Other	YES	☐ NO				
		If yes, please explain:						
2	D	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	oping, or fo	r personal	needs?		
2.	DC		X YES	☐ NC)			
		If yes, please explain: Johnsongh Jumer + (Inher	N				



3. F	ost Office	e carrier delivery, there v e box service or general are to your current servic	delivery service, complete this s	y service — proceed to question 4 ection. How do you think carrier ro	oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For wh	nich of the following do yo	ou leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	X	Shopping	larney		
	\boxtimes	Personal needs	Cearner		
		Banking) 0		
		Employment	home miller		
		Social needs	Miller		
5.		Yes No	inesses in the community? NEWARE se them if the Post Office is disc	continued?	
	, 500,	Yes No			
Ма	iling A	ddress			
Nam	e:	Janna	Pierce		
Addi	ess:	33560	Huy 183	Miller	
Tele	phone:	457-31	- N		
Date) :	6-15-1			



JANNA PIERCE 33560 HWY 183 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			\boxtimes	
	b.	Mailing Letters		\bowtie		
	C.	Mailing Parcels		•	X	
	d.	Pick up Post Office box mail				X
	e.	Pick up general delivery mail				×
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services		Section 1.		
	a.	Entering permit mailings	YES	NO 🔀		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services		_		
	a.	Picking up government forms (such as tax forms)	YES	▼ NO		
	b.	Using for school bus stop	YES	M NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal i	needs?
			X YES	□ NO Roverd	,	
		If yes, please explain:		Roverd	de	
					-	



3 Po	st Office I	carrier delivery, box service or g e to your curren	eneral delive	no change to your deli ery service, complete th	ivery servic nis section.	e — proceed to How do you th	o question 4. ink carrier ro	If you currently receive ute delivery service
	[Better		Just as Good		No Opi	nion	Worse
	If yes, p	lease explain:						
4.	For whic	h of the followin	ig do you lea	ve your community? (0	Check all th	at apply.) Whe	re do you go	to obtain these
	X	Shopping	Leave	ed .				
	X	Personal need	s //	\				
	A	Banking	Rum	dde				
		Employment						
	X	Social needs	Rear	ny				
5.				es in the community?				
	,	Yes 🗌		em if the Post Office is	discontinue	ed?		
		Vould you contin		en il the rost office to	4,000,111,11			
	J	Yes _	NO					
8 8 192								
Mail	ing Ad	dress						
Name	. 1	Linda f	-ees					
Addre	-	77251	Road	1 457)				
Addie			94					
Telep	hone:	308-	457-	3303				
Date:		10/12/	1)					
Date.		10/10/	(-I)					



LINDA FEES 77251 RD 450 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 With the rural delivery curbline service we are proposing, will provide you with Regular and Effective service to the community
of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

Augus 1 God

6005 Lockheed Court Omaha, NE, 68119-9500



Р	ost	tal Services	Daily	Weekly	Monthly	Never
a		Buying Stamps Maybe once every 2-3 pw.				
b		Mailing Letters			A	
С		Mailing Parcels			A	
d	l.	Pick up Post Office box mail				Ø
e) .	Pick up general delivery mail				X
f		Buying money orders				X
ç] .	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			**	X
ł	١.	Sending Express Mail			M	
į		Buying stamp-collecting material				X
	Oth	ner Postal Services				
3	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services	(marks)			
	a.	Picking up government forms (such as tax forms)	∀ES	☐ NO		
	b.	Using for school bus stop	YES	▼ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:	(
		you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or fo	personal	needs?
2.	Do		YES	☐ NO		
		If yes, please explain: I go to Kearney once w	een .	t 000	w	
		- The contract of the contract	a	1 200	<u> </u>	



3 Post Office	re carrier delivery, there be box service or genera are to your current serv	al delivery service, complete this :	y service — proceed to question 4 section. How do you think carrier r	1. If you currently receive toute delivery service
will comp	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
4. For w	hich of the following do es?	9 DE 1	ck all that apply.) Where do you g	
X	Shopping	Kearney - De	mner	
M	Personal needs	Kearner	mner	
	Banking	Lumner		
	Employment	Keoiney a Mi	ıllır	
	Social needs	Kearney , Mil	les	
	Yes 🔀 No	usinesses in the community?	continued?	
Mailing A	Address			
Name:	Pichar	-d Pierce		
00000		Huy 183		
Address: Telephone:		140-2489		
Date:	June	15,2011		



RICHARD PIERCE 33560 HWY 183 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the administrative office.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

Hund J. York

6005 Lockheed Court Omaha, NE, 68119-9500



	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters			\boxtimes	
	C.	Mailing Parcels		×		
	d.	Pick up Post Office box mail				X
	e.	Pick up general delivery mail				X
	f.	Buying money orders				N
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	Ŋ NO		
	b.	Resetting/using postage meter	YES	NO K		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO ₹		
	b.	Using for school bus stop	YES	ON 🗹		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	∑ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	DN €		
	e.	Other	YES	⊠ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal	needs?
		Occasionally	YES	☐ NO		
		If yes, please explain:	.70			
		Sunda, Combinat, Fureway, Con	my			
)			



Bette	er	Just as Good	No Opinion	Worse
If yes, please ex	olain:			
	-lleving do vou le	eave your community? (C	Check all that apply.) Where do yo	ou go to obtain these
services?	ollowing do you i	eave your community (
Shoppin	ig			
Persona	al needs			
Banking)			
Employ	ment			
Social	needs			
Do you currently	use local busine	sses in the community?		
	s No			
If yes, would you	continue to use	them if the Post Office is	discontinued?	
Ye	s No			
ing Address				
	1	S 1	s 1 s	
A	+ L:	nton L	inton	
ess: 774	HA	wy (83	miller	
		7-1127	1	
w == -				



ART LINTON 77414 HWY 183 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller.
 Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500



-		-I Cardinan	Daily	Weekly	Monthly	Never
		al Services Buying Stamps			X	
a.					X	
b.		Mailing Letters	<u></u>		1	
C.		Mailing Parcels			\boxtimes	
d		Pick up Post Office box mail				X
е		Pick up general delivery mail				M
f.		Buying money orders				
g		Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
h		Sending Express Mail		X		
i.		Buying stamp-collecting material				A
(Oth	er Postal Services		· · · ·		
a	١.	Entering permit mailings	YES	Y NO		
t	ο.	Resetting/using postage meter	YES	MO MO		
	Nor	npostal Services				
	а.	Picking up government forms (such as tax forms)	YES	NO NO		
3	b.	Using for school bus stop	YES	M NO		
ń	C.	Assisting senior citizens, persons with disabilities, etc.	YES	M) NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2	D-	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oping, or fo	r personal	needs?
2.	סט	you pass another Post Office during business reals with the	YES	P NO	io.	
		If yes, please explain:		1/ 		





3. F	Post Office	e carrier delivery, e box service or g re to your curren	general delivery s	change to your deliver ervice, complete this s	y service — proceed to question 4. ection. How do you think carrier ro	If you currently receive ute delivery service
		Better		Just as Good	No Opinion	Worse
	If yes,	please explain:	we have	carin naw		
			-			
4.	For whi service		ng do you leave y	our community? (Chec	k all that apply.) Where do you go	to obtain these
	15x	Shopping	Leaney			
	A	Personal need	s Dearnes			
	abla	Banking	Dinda	le		
		Employment				-
	I	Social needs	Veamo	4		
5.		Yes 🛱	ue to use them if	the community? the Post Office is disc	ontinued?	
Ма	iling Ad	ddress				
Nam	e: \(\sqrt{0}\)	iner Sl	ege15	Slegers		
Addr	ess: 3	0955 6	- Hug 18	s3 Mille	2	
	phone:		7-1106			
Date						



JANET SLEGERS 30955 HWY 183 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now In response to your letter: displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

information.

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Funtio & Cont

Omaha, NE, 68119-9500



		tal Caminas	Daily	Weekly	Monthly	Never	
a		tal Services Buying Stamps			\boxtimes		
		र है:		X			
b),	Mailing Letters			171	П	
C		Mailing Parcels	<u> </u>	-	M	<u>√</u>	
c	d.	Pick up Post Office box mail				17	
6	9.	Pick up general delivery mail				风	
f	f	Buying money orders			N/		
(g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes		
1	h.	Sending Express Mail			\boxtimes		
	į.	Buying stamp-collecting material				区	
	Oth	ner Postal Services		+			
	a.	Entering permit mailings	YES	M NO			
	b.	Resetting/using postage meter	YES	M NO			
	No	npostal Services					
	a.	Picking up government forms	YES	NO			
		(such as tax forms)	YES	X NO			
	b.	Using for school bus stop	1 1_0	144			
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ NO	1	2 4 1 1	. 1.
		If yes, please explain:	ANG		KSUF		
					D	the	elderl
	d.	Using public bulletin board	YES	☐ NO	101) (10	CIGENI
	e.	Other	YES	☐ NO			
		If yes, please explain:					=
	-	o you pass another Post Office during business hours while traveling to or from w	ork, or shop	oping, or fo	r personal	needs?	
2.	D	o you pass another rost office during business noute thine here and a	YES	NO X	Som	utin	u
		If yes, please explain:					_



3. Po	st Offic	e carrier delivery, then the box service or gener are to your current sen	e will be no change to your delive al delivery service, complete this vice?	ery service — proceed to questi section. How do you think carr	on 4. If you currently receive ier route delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		you leave your community? (Che	eck all that apply.) Where do yo	ou go to obtain these
	X	Shopping	HolDeGe	- Broken	Bow-Kegrney
	X	Personal needs	OrDER -	+ Hro MAIL	
	Ø	Banking	RIVERDAL		
	区	Employment			
		Social needs	GOMM- E	Building =	2 churches
5.	Do you		usinesses in the community?	~ 1 0	1 0
	15				Halmas Logar
	If yes,	would you continue to Yes No	use them if the Post Office is dis	Kleckner	
Maili	ng Ad	ddress		Klech	
Name:		- Cechard	" Caly X	lackner	
Addres	ss:		Huy 183		
Teleph	ione:	308-4	57-3485		
Date:	5)	2011		



RICHARD AND ARLYS KLECKNER 27520 HWY 183 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500

Hund of Holory



	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				X
	b.	Mailing Letters				X
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail		K	*	
	e.	Pick up general delivery mail		A	The same	X
	f.	Buying money orders				*
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services		1		
	a.	Entering permit mailings	YES	T NO		
	b.	Resetting/using postage meter	YES	₩ NO		
	No	npostal Services		¥		
	a.	Picking up government forms (such as tax forms)	YES	H NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	D NO		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	T NO		
	e.	Other	YES	T NO		
		If yes, please explain:				
2.	Do	Do you pass another Post Office during business hours while traveling to or from wo		ping, or for	personal	needs?



3. Pos	ou have carrier delivery, there st Office box service or genera compare to your current servi	I delivery service, complete this s	y service — proceed to question 4 section. How do you think carrier re	oute delivery service
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
				5.12.00
	For which of the following do y services?	you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	Shopping X	learney		
	Personal needs	10 ,		
	Banking	11		
	Employment	1,1		
	Social needs	13		
5.	Do you currently use local but	sinesses in the community?		
5.	Yes No	Sillesses in the confinding.		
	100-101 Harris	use them if the Post Office is disc	continued?	
	Yes No			9-
Maili	ng Address)	
Name:	5 books	Malaneo (DOSSTOADS W	elding, LLC
Addres	ss: BOX66	, Miller,	VE 68858	<u> </u>
Teleph	one: 308-837	2-1287		
Date:	6-17-11			,
Addres	ss: BOX 66	100190900 C Miller, 1 2-1287	VE 68858	<u>e.l.Ging</u> , w



CROSSROADS WELDING, LLC PO BOX 66 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community. Miller will

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community. Miller will

Thank you for your assistance also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations 6005 Lockheed Court



Plea	se check the appropriate box to indicate means	Daily	Weekly	Monthly	Never
Post	al Services		П	V	
a.	Buying Stamps				
b.	Mailing Letters			V/10000	
c.	Mailing Parcels				n Z
d.	Pick up Post Office box mail				N
e.	Pick up general delivery mail				
f.	Buying money orders				N N
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				V
i.	Buying stamp-collecting material)	1-
Of	her Postal Services	YES	V NO		
a.	Entering permit mailings	YES	V NC	ř.	
b.	Resetting/using postage meter	I YES	V NO		
N	onpostal Services	YES	NO)	
а	Picking up government forms (such as tax forms)	h	_/		
b	. Using for school bus stop	☐ YES			
c	. Assisting senior citizens, persons with disabilities, etc.	YE	s N)	
	If yes, please explain:				
	d. Using public bulletin board	YE YE	s N	0	
		YE	s N	0	
	e. Other				
	If yes, please explain:		anning or	for persor	nal needs?
2.	Do you pass another Post Office during business hours while traveling to or from	work, or sn	copping, or	101 person	nematura sun de CETO III d
		✓ YI	-0 '		
	If yes, please explain:				



	Better Just as	s Good	No Opinion	Worse
If yes	, please explain:			
_				
	hich of the following do you leave your co	ommunity? (Check all t	hat apply.) Where do you	go to obtain these
For wi	hich of the following do you leave your co es?	ommunity: (Orlean am		
V	Shopping Krny			
W	Personal needs			
V	Banking Riverdek			
V	Employment Krn4			
W	Social needs 66 67 Kg	1101		
1	100,000			
Do v	ou currently use local businesses in the o	community?		
	Yes No			
If yes	s, would you continue to use them if the f	Post Office is discontin	ued?	
	✓ Yes No			
li	1 ddroos			
ling A	Address			
e:	Ruhard & Deb Kapp	121		
ess:	28355 Arrow Rd	(
2	308 - 440 - 1715			
phone:	308 410 1.7			
	6-19-11			

Please add any additional co complete this questionnaire.



RICHARD AND DEB KAPPEL 28355 ARROW RD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Pleas	se check the appropriate box to war-		828		Marian
Post	al Services	Daily	Weekly	Monthly	Never
	Buying Stamps			X	
a.			×		
b.	Mailing Letters		*		
c.	Mailing Parcels		A		\Box
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		1_1	 	*
f.	Buying money orders			\boxtimes	-4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				14
h.	Sending Express Mail				×
i.	Buying stamp-collecting material		X		
Otl	ner Postal Services	_	- Kus		
a.	Entering permit mailings	YES			
b.	Resetting/using postage meter	YES	NO		
No	npostal Services	ACT X			
a.	Picking up government forms	X YES	S NO	E.	
	(such as tax forms)	T YES	S NO)	
b.	Using for school bus stop	Famed			
c.	Assisting senior citizens, persons with disabilities, etc.	YE	s 🔀 NO)	
	If yes, please explain:				
4	Using public bulletin board	X YE	s N)	
d	03/19 Paziro	☐ YE	S N	0	
е	. Other	1			
	If yes, please explain:				al needs?
2 [oo you pass another Post Office during business hours while traveling to or from	work, or sh	opping, or t	or persona	il liecus:
2. C	you pade anexis.	YE	ES N	0	
	If yes, please explain:				



	compare	to your current se			☐ No Op	inion	Worse
	1	Better		Just as Good	[
1	If yes, ple	ease explain:					
-	or which	of the following d	o vou leave	your community? (Che	eck all that apply.) Who	ere do you go to obt	ain these
s	ervices?	of the following a	0 ,00 .0				
	1	Shopping					
		Personal needs					
	,	Banking					
		Employment					
	Z	Social needs					
	Do you o	currently use local	businesses i	in the community?			
		Yes No					
				if the Post Office is di	scontinued?		
	,,	Yes No					
_:1:	Ad	drocs					
lailli	ng Ad	uless			n 1 k		
		& Lens	91 7	1 ichol	1/1Ch012	2	
ame:		V	,1 /		\mathcal{A}	millo.	17 688
ame:		07 1	/ 4	Imad		of porter	(1)
ame:	ss: \propto			0.000	161	(
ddres	ss: \propto	457	30.	35 W	made		



GLEN NICHOLS 207 N ARMADA **MILLER, NE 68858**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court



201023	Participation of the W				
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		P		
C.	Mailing Parcels		2		
d.	Pick up Post Office box mail		M		
e.	Pick up general delivery mail		P		
f.	Buying money orders			the	an Theodor
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			who	needed
h.	Sending Express Mail			when	negde
i.	Buying stamp-collecting material		1_1		
Ot	ner Postal Services				
a.	Entering permit mailings	YES	-		
b.	Resetting/using postage meter	YES	S _ NO)	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	0		
b.	Using for school bus stop	YE:	s T NO	0	
C.	Assisting senior citizens, persons with disabilities, etc.	YE	S N	0	
	If yes, please explain:				
d	Using public bulletin board	YE			
е	Other	YE	s _ N	0	
	If yes, please explain:				
127 E	to you pass another Post Office during business hours while traveling to or from	work, or sh	opping, or	for persona	I needs?
2. [to you pass another Post Office during business hears them.	☐ YE	s Ø	10	
	If yes, please explain:	0			



 Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?
☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
If yes, please explain:
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping
Personal needs Banking ()) > 0
Banking DOX (
Employment
Social needs
5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Mailing Address
Name: Harvey Harder Address: 102 3 2 ST BOX 34
Address: 102 3 4 ST BOX34
Telephone: (308) 222-0314
Date: 6-8-201/



HARVEY HARDEN PO BOX 34 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Church I Hope

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			×		
b.	Mailing Letters	Ø				
C.	Mailing Parcels					
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders				Δ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation She hat there	_ 🗆			No.	
h.	Sending Express Mail					
i.	Buying stamp-collecting material				Ŕ	
Oth	er Postal Services				/	
a.	Entering permit mailings	YES	NO IN			
b.	Resetting/using postage meter	YES	NO			
Non	postal Services					
a.	Picking up government forms (such as tax forms)	YES	🛭 ио			
b.	Using for school bus stop	YES	MO MO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	☐ NO			
e.	Other	YES	□ NO			
	If yes, please explain:	Petiv	ifity,	Infor	mation)
Do y	ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal nee	ds?	
		X YES	NO			
}	If yes, please explain:	7 123	NO			
					_	



3.	Post Offic	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive box service or general delivery service, complete this section. How do you think carrier route delivery service to your current service?
		Better Just as Good No Opinion Worse please explain: BECAUSE WE WOULD HAVE TO WAIT FOR WHAT TLE SERVICE WE DO GET
4.	For whi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s? Shopping
	4	Personal needs
	成	Banking
	中中	Employment
	中	Social needs
5.		currently use local businesses in the community? Yes No yould you continue to use them if the Post Office is discontinued? Yes No
Ма	iling Ad	dress
Nam	ne: Te	ry Hansen
Add	ress: $\sqrt{}$	94, miller, NE, 68858-1099
Tele	phone:	
Date	. 6-	7-11



TERRY HANSEN PO BOX 94 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local cummunity board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



			Daily	Weekly	Monthly	Never
	Post	tal Services		П	X	
	a.	Buying Stamps				
	b.	Mailing Letters		X		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail		K		
	f.	Buying money orders				K
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				M
	i.	Buying stamp-collecting material				K
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	1 NO		
	b.	Resetting/using postage meter	YES	₩ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	M NO		
	b.	Using for school bus stop	YES	□ №		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	Y YES	NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal	needs?
٤.,		you padd another i dot a mod a mig a same a		☐ NO		
		If yes, please explain:		- <i>t</i>	2-4)
		I go through Anherst everyd	cy	47	2:40	/



3. Post O	nave carrier delivery, ther ffice box service or gener mpare to your current ser	e will be no change to your deliver ral delivery service, complete this s vice?	y service — proceed to question 4 ection. How do you think carrier re	. If you currently receive oute delivery service
	⊠ Better	Just as Good	No Opinion	Worse
<u>If y</u>	es, please explain:			
	which of the following do	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
X	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
,	☐ Yes ♠ No	sinesses in the community?		Ε.
If ye		use them if the Post Office is disc	ontinued?	
	Yes X No			
Mailing	Address			
Name:	Brad Schroe	del		
Address:	PO BOX 6	, 2		
Telephone:	308-440-	6773		
Date:	6-13-11			



BRAD SCHROEDER

PO BOX 62 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\mathbf{X}	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	\bowtie			
e.	Pick up general delivery mail				
f.	Buying money orders				\bowtie
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				\bowtie
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⋈ NO		
b.	Using for school bus stop	X YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	oing, or for	personal n	eeds?
DO	you pass another Post Office during business flours write traveling to or from wi		NO		
	If yes, please explain:				



	Better	Just as Good	X No Opinion	Worse
<u>If y</u>	es, please explain:			
	which of the followin	ng do you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
X		Kearney		
	Personal need			
	Banking			
	Employment			
	Social needs			
Do	you currently use lo	ocal businesses in the community?		
If ye		nue to use them if the Post Office is dis	scontinued?	
C.1.0.	X Yes			
lailing	Address			
ame:	Donald	R. Swanson		
		98 , mille		
	Nanc	·		
elephone	. 10010			



DONALD SWANSON PO BOX 98 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

With the Rural Delivery Curbline Service we are propsing, will provide Regular and Effective service to the community of Miller.
 Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity.
 Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH
Manager, Post Office Operations

Augus I Hope

6005 Lockheed Court Omaha, NE, 68119-9500



Pleas	se c	check the appropriate box to indicate whether you use the management	Daily	Wee	ekly	Monthly	Never
Post	al s	Services					
a.	Bu	lying Stamps		Г	_	W	
b.	M	ailing Letters) <u> </u>			
c.	M	lailing Parcels		F	1		
d.	Р	rick up Post Office box mail		الر			<u> </u>
e.	P	Pick up general delivery mail		3			
f.	Е	Buying money orders	 		W	· _	П
g.	1	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W	- 🗆
h.	,	Sending Express Mail					14
1.		Buying stamp-collecting material	1_		1_1	1	-
0	the	r Postal Services	T YES	: [NO	ì	
a.		Entering permit mailings	1—	- 100	UNO	\	
b.		Resetting/using postage meter	YES	2 1	U NO	,	
N	lon	postal Services	☐ YE	. 1	NO)	
а		Picking up government forms (such as tax forms)		-	2		
b).	Using for school bus stop	YE	S			
c	.	Assisting senior citizens, persons with disabilities, etc.	YE Swad		I to	o alisable	d Person
		If yes, please explain:	210	41			
	d.	Using public bulletin board	15	S	☐ N		
	e.	Other	YE	S	N	0	
		If yes, please explain:					1-2
•	-	you pass another Post Office during business hours while traveling to or from	work, or st	opp	ing, or	for persor	al needs?
2.	DO	you pass another 1 det amount	Y	ES	CIN	10	
		If yes, please explain:					



lf y	you have	e carrier delivery, the	ere will be no chan	ge to your deliver	service — proceed to question a ection. How do you think carrier r	I. If you currently receive oute delivery service
3. Po	ill compa	are to your current se	rvice?			
		Better		as Good	No Opinion	Worse
	If yes	, please explain:				
4.	servic	es?			ck all that apply.) Where do you g	
	\times	Shopping - St	muer NE	·		
	X	Personal needs	Summer	WE		
	\boxtimes	Banking ~				
		Employment				
		Social needs				
5.	Do yo	ou currently use loca	I businesses in the	community?		
	27373 M	Yes N				
	If you	s, would you continue		Post Office is dis	continued?	
	ii yes					
		Yes N	0			
Ma	ilina A	Address				
1110		\sim				
Nam	ne: ('	Dory 6	LEDI	negu		
-		1 11	116	DOD.		
Add	lress:	Miller	NE	PO 150)X.	
Tele	ephone:	308	440 3	3717		
Dat	te: (9-7-20) []			
						and the second s



GARY L. PAPINEAU PO BOX 1 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments. along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier sevice is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more infromation. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations 6005 Lockheed Court

Sund / Holore



	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		\boxtimes		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				\boxtimes
	f.	Buying money orders			\geq	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
	h.	Sending Express Mail			×	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	✓ NO		
	b.	Resetting/using postage meter	YES	NO NO		
	No	npostal Services		000000		
	a,	Picking up government forms (such as tax forms)	YES	V NO		
	b.	Using for school bus stop	YYES	_ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	₹ NO		
		If yes, please explain:		- 112		
	d.	Using public bulletin board	₩ YES	☐ NO		
	e.	Other	YES	Ŋ NO		
		If yes, please explain:				
		and the state of t	ork or shop	ping, or for	personal	needs?
2.	Do	you pass another Post Office during business hours while traveling to or from w	YES	M NO		
		If yes, please explain:				



3. P	ost Office	e carrier delivery, ther e box service or gener are to your current ser	al delivery s	change to your del ervice, complete t	livery service — p his section. How o	roceed to question of do you think carrier of	 If you curr route deliver 	rently receive ry service
		Better		Just as Good	\searrow	No Opinion		Worse
	If yes,	, please explain:				110		
4.	For wh	nich of the following do	you leave y	our community? (Check all that app	ly.) Where do you g	o to obtain t	hese
	4	Shopping						
		Personal needs						
	4	Banking						
		Employment						
		Social needs						
	If yes,	would you continue to		the Post Office is have no				
Mai	ling A	ddress			. 1	7 1		
Nam	e:	Talou	e DL	Gelpro	re Dela	oves Gilmo	1	
Addr	ess:	P.O.B	0+ 10	54	Millar, P	oves Gilmo le 68894	304	cumming
Tele	phone:	520-34				·		
Date	<u>:</u>	6-8-2011						
Plea	plete this	ny additional commen questionnaire.					ı for taking t	he time to
	₹	of don't a	trial	vid it	la ste	winy		



DELORES GILMORE PO BOX 104 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never			
a.	Buying Stamps		S					
b.	Mailing Letters	V						
C.	Mailing Parcels		I					
d.	Pick up Post Office box mail				V			
e.	Pick up general delivery mail				I			
f.	Buying money orders				V			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\square \alpha$	L			
h.	Sending Express Mail		Y					
j.	Buying stamp-collecting material							
Oth	er Postal Services							
a.	Entering permit mailings	YES	X NO					
b.	Resetting/using postage meter	YES	X NO					
Nor	npostal Services							
a.	Picking up government forms (such as tax forms)	YES	☐ NO					
b.	Using for school bus stop	YES	✓ NO					
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO					
	If yes, please explain:							
d.	Using public bulletin board	Y YES	_ NO					
e.	Other	YES	NO					
	If yes, please explain:							
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?								
	, ou pass another the second of the second o	YES	ĭ NO					
	If yes, please explain:							



3. Po	ost Offic	e carrier delivery, there e box service or general are to your current service	will be no change to your delivery delivery service, complete this see?	service — proceed to question 4 ection. How do you think carrier r	. If you currently receive oute delivery service
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
	X	Banking A	verdale.		
		Employment			
		Social needs			
5.	Do yo	u currently use local bus	inesses in the community?		
		Yes No	and the state of the		
	If yes,		ise them if the Post Office is disco	ontinued?	
		Yes No			
Mail	ling A	ddress			
Name):	Dr Micho	ul Snathoff		
Addre	ess:	505 Hw	40		
Telep	hone:	308- 45	J- 2631		
Date:	9	June 10	0,2011		



DR. MICHAEL SAATHOFF 6505 HWY 40 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

Sund / Holore

6005 Lockheed Court Omaha, NE, 68119-9500



06/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Continued reduction in mail volume and reduced customer demand.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Miller Community Building on 06/16/2011 from 6:00pm to 8:00pm to answer questions and provide information about our service.

If you have any questions, you may contact LeAnn Tvrdy at (402) 930-4431.

Thank you for your assistance.

Sincerely,

I am a stamp collector and I buy all EDWARD GOFORTH Manager, Post Office Operations my new usered from the Post Office in Miller. - I am 83 years ved and live in the Country and I pay \$100 a year to have my mad in the post office boy as I don't want my mail in a pamail boy on the side of the rost My daughter pulls up my mail once a week and gets my stampe for me in excellent Condition: - as long as I have level in Miller there has always been a post office and alw The just office owner the building Jane Bish

Jane Brah

PO Box 127 -

DAR

Miller, NE 68858-0127



JANE BISH PO BOX 127 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 I understand your concern about buying and receiving your new issue stamps. The administrave Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminted because we will be provideing free rural service.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Church of Yolor



	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				X
	b.	Mailing Letters		X		
	C.	Mailing Parcels				X
	d.	Pick up Post Office box mail				X
	e.	Pick up general delivery mail				X
	f.	Buying money orders				\square
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\sum	
	h.	Sending Express Mail				\boxtimes
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☑ NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO I		
	b.	Using for school bus stop	YES	X NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	☐ NO		
		If yes, please explain:	-			
2	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal	needs?
2.	00	you pass another 1 ost office dailing administration	X YES	_		
		If yes, please explain:	Dum	ner		



Post Office	ce box service or gene are to your current ser	ral delivery servi	ce, complete this s	y service — proceed to question 4. section. How do you think carrier ro	
	Better	Just	as Good	No Opinion	Worse
If yes	, please explain:				
					<u> </u>
For wi		you leave your	community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping				
\boxtimes	Personal needs				
\boxtimes	Banking				
$\overline{\lambda}$	Employment				
$\boxed{\mathbb{Z}}$	Social needs				
	ou currently use local to	oueinassas in the	community?		
Do yo	Yes No	idsiliesses in the	, community :		
If yes	, would you continue t	o use them if the	Post Office is dis	continued?	
1000 * 1000	Yes No				
lailing A	ddress				
ame:	Gene y	Twyla	Geiser	f-	
ddress:					
		222-01			
elephone:	7		50 NA		
ate:	6/16/11				



GENE AND TWYLA GEISERT 76911 RD 450 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Sund of Goods



Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters			K	
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail				X
f.	Buying money orders			\boxtimes	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail			区	
i.	Buying stamp-collecting material				B
Ot	her Postal Services				
a.	Entering permit mailings	X YES	NO		
b.	Resetting/using postage meter	YES	⊠ ио		
N	onpostal Services		_		
a.	Picking up government forms (such as tax forms)	YES	_] NO		
b.	and the state of t	XES YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO		
	If yes, please explain:				
d	. Using public bulletin board	X YES	NO		
е	. Other	YES	☐ NO		
	If yes, please explain:				
2. [o you pass another Post Office during business hours while traveling to or from w	ork, or shot	ping, or fo	r personal	needs?
		YES	X NC)	
	If yes, please explain:				



	Better		Just as Good	No Opinion	Worse Worse
If yes	, please explain:				
F	sish of the following do	vou leave v	our community? (Che	ck all that apply.) Where do you g	o to obtain these
service	es?	you louve y		99900 2004 00000000 040000 040000 000000000	
	Shopping	NO			
X	Personal needs	car			
X	Banking				
	Employment	10			
П	Social needs	VO			
1.					
Do yo	ou currently use local be	usinesses ir	the community?		
	Yes No				
If yes	, would you continue to	use them i	if the Post Office is dis	scontinued?	
	Yes X No				
lina A	Address	١	Navta		
J	Address	(a O.	. 4 0	
e: El	WARD A W.	4 RTA	Cospect a	Joela Ac	
4	Dal WEST	1.246	hiveToN	BOX 93 MILLER	NEBR
phone.	308 H5	7213	1		
mone.					

/	1/	001
10-	16-	-0//
4	- V	1

IF AT ALL POSABLE PLRASE DONT CLOSE THE POST OFFICE- FOR THE SAKE OF THE CHIKOREN AND DED PEOPLE & I AM ALSO 83 YEARS OLD. THANKS FOR EVER THING.

> Edward Warton Su Box 93

PhONE 3084572131



07/13/2011

EDWARD A WARTA PO BOX 93 **MILLER, NE 68858**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about nonpostal services. Senior customers and those with disabilities are not requied to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board t determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

June of Horse

6005 Lockheed Court Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				> □
j.	Buying stamp-collecting material			X	
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	K NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal r	needs?
Do	you pass another Post Office during business hours write traveling to or horn wi		X NO	(
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
For wh	nich of the following o	do you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping			
	Personal needs			
X	Banking			
A	Employment			
	Social needs			
ailing A	ddress			
ne: \overline{f}	Bob V Sa	ndra Bednar		
iress:		325th Road, 1		858
11655.	(200)			
ephone:	(308)	457-3695		
6	19/2011			
te:				
ase add	any additional commos s questionnaire.	ents on a separate piece of paper a	nd attach it to this form. Thank you	for taking the time to
te: , , ase add a nplete thi	any additional common squestionnaire.	ents on a separate piece of paper and experiments.	nd attach it to this form. Thank you have paper	for taking the time to

To Whom It May Concern:

The closing of the Miller Post Office would not be a good thing for our community or the town of Miller!!!

There are many senior citizens who live in Miller and having the post office and their mail delivered there is not only helpful to them but they would be unable to have the full service of buying stamps, mailing packages, having mail delivered there and would certainly be a hardship for each of them. I think these devoted citizens of Miller need some consideration in this matter.

As a rural customer of the postal service, I would be inconvenienced to have to drive seven or nine miles to the two closest post offices to have the full-services we have at this time in Miller. We use the post office very frequently, buying stamps, mailing packages, buying the envelopes and boxes needed to mail packages and being able to just make a quick trip to Miller to have these services available to us. We are definitely opposed to having the Miller Post Office closed!!!

Closing the post office will really hurt the town and it's businesses. These businesses use the postal facilities in Miller to do business and having to drive several miles to another post office would cause them more expense and lost valuable time.

Is it really costing the postal service a LOT of money to keep the Miller Post Office open??? The hours have been cut in the past and so the window isn't open as in other towns, saving money, and with the small post office, it wouldn't cost that much for utilities as many other towns are spending on their buildings/facilities.

It is unfortunate that the rural postal customers have not been informed of this possible closing. I picked up this survey when buying stamps the other day, or I would have had absolutely no knowledge of the possibility of the post office closing. Is that fair??? Many of the customers at the post office in Miller are rural customers and not giving them the information they deserve doesn't seem quite right to me. Please take all these and other concerns seriously and reconsider the possibility of closing the Miller Post Office.

Sincerely, Sandy Bednau

Sandy Bednar



07/13/2011

SANDRE BEDNAR 7360-325TH ROAD MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely.

EDWARD GOFORTH Manager, Post Office Operations

Justice of John

6005 Lockheed Court Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Pleas	se check the appropriate	Daily	Weekly	Monthly	Never
Post	al Services	Daily		V	
a.	Buying Stamps	I	WT		П
b.	Mailing Letters		4	1	
c.	Mailing Parcels			N_	
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				, W
h.	Sending Express Mail			W	
i.	Buying stamp-collecting material				\mathcal{U}
Ot	her Postal Services		5/11/	-	
a.	Entering permit mailings	YES			
b.	Resetting/using postage meter	YES	S IZ NO	3	
N	onpostal Services			0	
	Picking up government forms	YES	S CL IN	U	
a.	(such as tax forms)	T YE	s IN	0	
b.	Using for school bus stop		٠ الكان		
c	the senior citizens persons with disabilities, etc.	YE	s 🛮 N	10	
	If yes, please explain:				
		☐ YE	SUN	10	
d	. Using public bulletin board		-		
•	e. Other	YE	s _ 1	40	
	If yes, please explain:				al needs?
25	Do you pass another Post Office during business hours while traveling to or from	work, or st	opping, or	for person	ai necus i
2.	Do you pass another Post Office dailing occurrence	VY	ES 🗌	NO	
	If yes, please explain:				



2 0	you have carrier delivery, the ost Office box service or gen ill compare to your current se	ere will be no change to your delive eral delivery service, complete this ervice?	ry service — proceed to question 4 section. How do you think carrier r	. If you currently receive oute delivery service
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	services?	do you leave your community? (Ch	eck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs		\	
	Banking			
	Employment			
	Social needs			
5.	Do you currently use loca	I businesses in the community?		
	If yes, would you continue	e to use them if the Post Office is d	iscontinued?	
	Yes N			
Ma	ailing Address			
Nan	Dahor	+ Fergu	Son	C58
Add	dress: P 0 150	X 133 MITT	CY, IVE, W	820
Tel	ephone:			
Da	te: 6 / 10 / 11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

ROBERT FERGUSEN

PO BOX 133 , 68858-0113

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		V		
b.	Mailing Letters	V			
c.	Mailing Parcels		V		
d.	Pick up Post Office box mail	\square			
e.	Pick up general delivery mail	14			
f.	Buying money orders				E/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	Bad icy weather I help them				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopt	oing, or for	personal n	eeds?
Do	you pass another rost office during business notice with account to a member of	YES		*	
	If yes, please explain:				
	the other past offices ave				
	the other past offices are out of my way - time in important as well as gas				
	important as well as gas				



_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

TERRILL WINTER PO BOX 72 68858-0072

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

• You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the adminstrative office and possibly local businesses.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely.

EDWARD GOFORTH

Manager, Post Office Operations

6005 Lockheed Court Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			1	
	b.	Mailing Letters				
	c.	Mailing Parcels				13
	d.	Pick up Post Office box mail	W/			
	e.	Pick up general delivery mail	I			
	f.	Buying money orders				U/
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
	h.	Sending Express Mail				19
	i.	Buying stamp-collecting material				1
	Oth	ner Postal Services		,		
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	[NO		
	b.	Using for school bus stop	YES	[4 NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
				/		
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	Y NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal r	needs?
£	50	And Lactor and and an analysis of the Analysis	YES	1 NO		
		If yes, please explain:				



Po	you have carrier delivery, there will be no change to your of ost Office box service or general delivery service, complete Il compare to your current service?	e this section. How do you think carrier	route delivery service
	Better Just as Good	No Opinion	Worse
	If yes, please explain:		
	For which of the following do you leave your community's services?		
	A Shopping Kearney		
	Personal needs Kearney		
	Banking FL-M Creek		
	Employment FLM Creek		
	Social needs FL-M Lreek		
	Do you currently use local businesses in the community	y?	
	Yes L No		
	If yes, would you continue to use them if the Post Office	e is discontinued?	
	Yes No		
lai	ling Address		
ame	e: Gary Gregory		
	ess: 312 washing Ton		
	phone: 308 - 440 - 1736		
eie			
ate	: 6-8-11		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

GARY GREGORY 312 WASHINGTON MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Summer Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the MILLER Post Office for each of the following:

1 100	o one of the capacitant of the			1222 AUGSES	****
Post	al Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders			X	
g.	Obtaining appoint services, including Certified Mail, Registered Mail, Insured			X	
	Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail			X	
h.					X
i.	Buying stamp-collecting material				
Oth	ner Postal Services	YES	X NO		
a.	Entering permit mailings		_		
b.	Resetting/using postage meter	YES	Z NO		
No	npostal Services	5 .7			
a.	Picking up government forms (such as tax forms)	X YES			
b.	Using for school bus stop	YES	≥ X NC)	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	S NO)	
	If was please explain:	emps	s or n	nailin	o itms
	Met b children board	¥ YE	_	_) the
d.	2.0	YE	s 🗌 N	0	
e.					
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from	work, or she	opping, or f	or persona	i needs?
		X YE	s N	U	
	If yes, please explain: Thous the towns where other post	office	s or	2 00	nted.



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service?
	will compare to your current service? Just as Good No Opinion Worse
	Better Dust as soon what had carrier serv!
	If yes, please explain: When he had a second with the heart when he
	mail delivery was never at a set time and there are the exterior of our were skipped even when mail to go was elipped to the exterior of our were skipped even when mail to go was elipped to the exterior of our
	Were Skipped even when mail to go was enpred to the children hail box, For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these mail box,
4.	services?
	X Shopping Kearney
	Personal needs Kecurney
	Banking Koarney
	Employment Kearner
	Social needs Kearney
5	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
N	Mailing Address
١	Jame: Sandrat Brian Tlevitt Nevitt
F	Address. PO Box 82
	Telephone: 308 708 1307
-	1 /21/ /11
	Date: 6/24 ///
	different comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/13/2011

SANDRA AND BRIAN NEVITT PO BOX 82 MILLER, NE 68858

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

 You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is benficiial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roaside mailboxes . Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the Miller Post Office should be pursued, a formal proposal will be posted in the Amherst Post Office, Sumner Post Office and Miller Post Office at a later date. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations 6005 Lockheed Court

Omaha, NE, 68119-9500

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the MILLER Post Office on 06/06/2011. Additionally, during the survey period, questionnaires were available at the MILLER Post Office to walk-in retail customers.

Number of Questionnaires

Total Questionnaires distributed	137
Favorable to proposal	2
Unfavorable to proposal	22
Expressing no opinion	26
Total questionnaires received	53

Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about package delivery and pickup.

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Concern (No Opinion):

Customers expressed concern about collection of outgoing mail, and public bulletin board.

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be ditributed to the administrative offcie and local businesses.

Concern (No Opinion):

Customers were concerned about the limited hours of operation at the Post Office.

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis Indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

Thank you for returning your questionaire concering the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's uniqe Zip Code and the Miller. NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Your completed questionnire concerning the proposed Discontinuance jof the Miller, NE Post Office has been received by the Manager of Post Office Concern (No Opinion): Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. Operations, Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curbline service we are proposing, will provide Regular and Effective service the community. Your community will also be able to retain it's unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning you questionaire. If it is determined that we will be providing rural delivery service to Miller, NE will be pursued, a formal proposal will be posted in the Miller Post Office and surrounding Post Offices at a later date.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Your completed questonnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. Response

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for the local community bulletin board, things may be diplayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left in Miller for your outging mail and will consider leaving it in Miller for your large business needs.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled customers and the use of the public bulletin board.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier sevice is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more infromation. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mallbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while reural letter carriers perform a vital function in the United States Postal Service serving thousands of ramilies and businesses in rural and subdictal areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing items.

Response

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while recording relater carriers perform a vital function in the united states Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each have demonstrated great responsibility in providing mail service to postal customers. Rural camers are required to serve the route expeditiously each day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to day. customer needs.

Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery, and use of public bullentin board. 12.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the administrative office and possibly local businesses.

13. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an camer service can be and, in this case, is more coscenedate than maintaining a postal radiity and a postulater postular. The Fostal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide can offset their greater expenses. can onset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

Concern (UnFavorable): Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity infromation.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local cummunity board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

Concern (UnFavorable):

Customers were concerned about senior citizens and customers with disabilities, Also concern for access to local bulletin board. 15.

Response

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board. The Administrative Post Office will display your community notices, along with any local businesses

Concern (UnFavorable):

Customers were concerned about senior citizens, and public bulletin board.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the admistrative office and possibly local businesses.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response

Carner service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information

18. Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

19. Thank you for responding to the questionnaire that was sent out regarding the disonctinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or would be willding. As for the community building. As for the community building. the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

Thank you for returning your questionnarie concerning the proposed discontinuance of the Miller Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of idenity. Thank you for your assistance by returning your questionnaire.

Concern (UnFavorable):

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and 21. the District Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiveing the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Response:

Public notices will be available at the administrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

Concern (UnFavorable): 22. You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100, a year for you PO Box.

Response:

I understand your concern about buying and receiving your new issue stamps. The administrave Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminted because we will be provideing free rural service.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will aslo be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern (No Opinion):

Customer expressed a concern about nonpostal services, and public bulletin board. 2

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.

Customer expressed a concern about the loss of the community bulletin board at the Post Office, and picking up government forms. 3

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

Customer expressed a concerns about the loss of the community bulletin board and getting government forms at the Post Office. 6.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be wany retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and or lost and round items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.

Concern (No Opinion):

Customer expressed a concerns about the loss of the community bulletin board at the Post Office and getting government forms.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information: You will also be able to get the government forms at the adminstrative office.

Concern (No Opinion):

Customer expressed a concerns about the loss of the community bulletin board at the Post Office and picking up government forms.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.

Concern (No Opinion):

Customers expressed a concern about the loss of a bus stop at the Post Office, and express concern abourt public bulletin board.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of infromation concerning Miller along with local businesses.

Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board. 10.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses

11. Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Pjost Office. YOur comments, along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will aslo be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for you assistance by returning your questionnaire.

12. Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are propsing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

13. Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.

The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

14. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

15. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community, Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Concern (No Opinion):

16. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the rural delivery curbline service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

Concern (UnFavorable):

17. Customer expressed a concern about nonpostal services, such as picking up government forms, useing the building for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with didabilities.

Senior customers and those with disabilities are not requied to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board t determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

Concern (UnFavorable):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Concern (UnFavorable):

19. Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede.

Concern (UnFavorable);

20. Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

Concern (UnFavorable):

21. Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

Concern (UnFavorable):

22. Thank you for your appreciation of the informitive and couteous Miller employeeys. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. and will have government forms for your availability

Concern (UnFavorable):

23. You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait for the bus.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the shoool bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I

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appendiate your concern for the elucity population or limiter, the rules carrier will also be able to check our ment it they notice the main's accomplishing in their rural mail box.

Postal Service Respresentive (Na Ed Goforta Melanie Rup	MPOO O	MP00 & Area	Date: 06/16/2011 Time 6:00pm
Total Number of Customers Pres		Place: Miller Comm	
public inspection.	n an administrative record that, i	f discontinuance goes forw	ard, becomes available for
Names of Customers Present:	Mailing Address (optional)	Zip Code	Phone Number
Joans David	8893 325 th	68858	308-457-3551
THOUND Polaci	The Olar File	68835	308-457-3551
Lave Smedy	Mas Ne	68858	328-457-349
DE andrew toother	6 SOS HWY 46 WILLER NE 68688	68858	308-457-2631
Warne & Mahle	33975 Bin A	6865ch	308-457-3095
Emma pirpole	33975 Bism Rd	688258	308-457-3095
amy Luhan	24455 Water town	688/2	308-457-2020
Dara Ross	302 S 4th St	68858	308-440-5256
mellarely	Wahay 2013	88888	2137-2121
Lee Con	Muller	68858	308457-226
Lathy Ross	Muller	11	200 202-2626
The Touren	e MILLER	68858	308-293-3676
Munit Stoge	4	(48838)	308-457-1106
Martiner France	11	(08856	305-222-004
prabagu Brok	an Meler	6859	200 /2/ 21

Postal Service Respresentive (Names and Titles): Ed Goforth MPOO 5 Melogie Rupp - MPOO 5 Coordinator			Date: 06/16/2011 Time 6:00pm		
Total Number of Customers Pres	sent: 54	Place: Miller Community Building			
This document will be placed public inspection.	in an administrative record that, if	discontinuance goes forw	ard, becomes available for		
Names of Customers Present:	Mailing Address (optional)	Zip Code	Phone Number		
Name Maan Saathof	6505 Huy 40	68868	(308) 457-2631		
Megan Southoff Tamara Nichols Douglas Nichols	49174 RD 775	68858	(308) 457.3540		
Douglas Nichals	45474 Rd 775	68258	308-457-3540		
Sandra New: H		68858	308 708 1307		
()/44/10/					
		Y			

Postal Service Respresentive (N Ed Gofor Me Lante	WARDON I	adinator	Date: 06/16/2011 Time 6:00pm
Total Number of Customers Pres	sent: 54	Place: Miller Cor	mmunity Building
This document will be placed public inspection.	in an administrative record tha	it, if discontinuance goes fo	rward, becomes available for
Names of Customers Present:			
Name	Mailing Address (optional)	Zip Code	Phone Number
Och Harden	Ba294	68858	(308) 224 0795
TERRY LHANSEN	Box 94	68858	308 224 0794
У			

Postal Service Respresentive (Na	orth MPOO 3	ordinator	Date: 06/16/2011 Time 6:00pm
Total Number of Customers Prese		Place: Miller Commu	
public inspection.	n an administrative record that,	if discontinuance goes forwa	rd, becomes available for
Names of Customers Present:	Mailing Address (optional)	Zip Code	Phone Number
Janu Papineon	PoBof 351	68958	457-2081
Marianne Reproduc	P.OBOY 113	68858	\$627-575
alta Bently	29060 Hwy183	68858	457-3235
Kith Bently	29060 Hwy 183	6 E 8 2 2	
Smua Patersea	23185 Hay 183	68858	457-3200
Hands Hand	B0434	68858	
El waita	Bay 93	68858	30845121
Goding Bedura	7360 325 RD	68858	308 4/57-3695
Dalous Helmore	Bay 104	69858	
Leves Who	Rox 36	68858	
Longine Day	8897 325th Rol	68858	2.00 1000 2.10
Linda Smed	237300 HUY 183	68858	308-457-349, 308-457-263
Aucal Saultan	M. He NE 15458	68358	308-457-356
Gonda I Beth	37480 COSSNA Rd	68828	308 131 322

Postal Service Respresentive (Names and Titles): F. G. G. G. C. M.	00 J Coordinator			Date: Time	06/16/2011 6:00pm
Total Number of Customers Present:	54	Place:	Miller Community Building		
This document will be placed in an administrative public inspection.	record that,	if discontinuan	ce goes forward, becomes	availab	le for

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Le Row lambert	201 N Hwy 183	49858	308-497-7295
Dona Shafer	POBOX 116	68878	308-758-3365
Eulin Fus	miller	68 858	308-459-2271
Juli Bwoker	4111 4 to Ave Ste26 Kearny	48845	308-236-7602
Deb Van Matre	BII W Second HIOF GI 68803	68803	308-384-3900
Helen Kinanan	ankent	68812	308 826 2381
Robard Klecker	miller	68258	308 457 - 3485
2 Leoui	Miller	68858	308-42191
Kil Daine	Willer	68858	308-457-2161
Bety Fredrich	Kearney HL	48848	308-233-9723
May Lambut	Hiller	68858	308-457-2295
Cando Booku	ia Simne	68878	908-752-2535
Stam Fury	meller	48858	308-457-228/
Carolin Lavel		e V	308.457.3665
Svonne Stavens	Miller	688 58	308 - 457 - 2002
O Brille Day	mitter	68853	308-457-3574
Shi Day	miller	68858	402-320-8086
Linda Fees	77251 RJ 450, Mil	ur 68858	308-457-3303
Perion Saatha	1 1 - 11-	68858	308 457-2631
All Marie Ma	D		

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

Concern (UnFavorable):

Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Concern (UnFavorable):

5. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide

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> to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Nonpostal Concerns

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Concern (UnFavorable):

Customer expressed a concern about nonpostal services.

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (UnFavorable):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.



06/06/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Continued reduction in mail volume and reduced customer demand.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Miller Community Building on 06/16/2011 from 6:00pm to 8:00pm to answer questions and provide information about our service.

If you have any questions, you may contact LeAnn Tvrdy at (402) 930-4431.

Thank you for your assistance.

Sincerely,

EDWARD GOFORTH

Manager, Post Office Operations

Docket: 1373149-68858

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RECEIVED DISTRICT MANAGER

JUN 2 7 2011

CENTRAL PLAINS PC OMAHA, NE 68119-9500

Teresa Saathoff 6505 Hwy 40 Miller, NE 68858-2004 308-457-2631

Dear Sir,

I have enclosed a petition from Miller in opposition of the closing of the Miller Post Office. Please consider our concerns.

Thank You,

Teresa Saathoff

Docket: 1373149-68858

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USPS Central Plains District Manager,

Customer Service & Sales

United States Postal Service

P.O. Box 199500 Omaha, NE 69119-9500

We, the citizens and customers of the Miller, Nebraska, Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status—A United States post office operated by career postal employees.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail and medications delivered through the mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders. We are also well aware of the documented abuse possible through a contract mail station.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely,

Customers of the Miller, Nebraska, Post Office

Customers Name

Mailing Address

Date Petition Signed

Jandra K. Bednav 7360-325+hRd. Miller, The 6/

Jonep Polewar 23185 Hay 183 6/16/11

Please see attached sheet for additional signatures.

Docket: 1373149-68858

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Customers Name

Mailing Address

Date Petition Signed

medra 37300 Hwy 183 6-16-11 4AUSER BOX 94 MILLER NG 68858 whord Moder POBOX3 Miller NE6885 TREG DEWIFESE SOL W NOTE Dednac 7360 325 RD

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Customers Name

Mailing Auuress

Date I Curion Signed

Jana Ros PaB54 Miller nE6888 6/16/11 Delmur L. Ross POBUR DU MINER NECESSOS 6-16-11 Emmas Nichols 33995 Bisa Rd Milar Lates 6-14-11 Lathey for P.O. Box 34 Miller The 68858 - 6-16-11 Soulse floort Polor 82 Miles 1/1-6868 6-16-11 Deam Frese 26410 Watertown Rd Moder 6/16/11 dous Salvara P.O.Box 104 Miller Efiletin Mugen Scattery 6505 Hay 40 millor 6-16-11 Mayorie Lambert 301 N Hay 183, Miller 68858 6-16-11 Lefto Sauce let 701 N Hoy 183, Weller, ME inda Fees 77251 Road 450, Miller 6/16/11 Marianne Rednberg POBOX 113 Miller 6/18/1 Jeann Japenesu Po Box 103 Peller, Nedr. 6/18/11 Dongland Michalo 45474 Rd 775 Miller, Nechr 6/16/11

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Customers Name

Mailing Address

Duce . etition Signed

Tayor Hichard	45474	RD	175	Miller	6-16-11
	DI			-	
				-	
	: 3 <u></u>				-

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Customers Name

Mailing Address

Date Petition Signed

Cost Ban	Box 4 Mella Na	6-16-11
July Seme	Box 4 Miller No. 1/en	6-16-11
Dr. Michael South	of 6505 Hwy 40 Miller,	ruber 6/21/11
Dr. andow Scall	of 6505 Huy 40 Miller	NF 6121/11
Kary Lady	7685 Huy 40 milled El	6/21/11



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07/13/2011

Miller Postal Customer:

This is in response to your recent letter and petition concerning the possible Discontinuance of the Miller Post Office. I received a petition containing 37 signatures, with postal concerns included with this petition. Although this petition was not signed by all of the Miller residents, I wanted to address the concerns of the petition to all of the Miller customers.

Although the Postal Service feels that the present (Officer-in-Charge) Gloria Robbins, is doing an excellent job, we can not just appoint Gloria as postmaster. We are not hiring or posting any postmaster positions for this size of Post Offices.

I appreciate your concerns as stated in your petition and can assure you that the United States Postal Service can provide the customers of Miller with regular and effective service through the proposed Rural Mail Carrier should the discontinuance be proposed.

The United States Postal Service officials will give serious thought and take all customer concerns into consideration before making a decision.

Sincerely,

Edward J. Goforth

Manager Post Office Operations

cc: file



A. Office					
Name:	MILLER			State: NE	Zip Code: 68858
Area:	WESTERN		District:	CENTRAL PLAINS PFC	
Congress	sional District:	Nebraska 3rd	County:	BUFFALO	
EAS Grad	de:	55		Finance Number:	305955
Post Offic	be:	Classified Station		Classified Branch	СРО

This form is a place holder for number 28. There was no Congressional inquiry.

 Prepared by:
 LeAnn Tvrdy
 Date:
 11/01/2011

 Title:
 CENTRAL PLAINS PFC Post Office Review Coordinator
 Fax No:
 (402) 930-4431

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
~	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter
/	users.
V	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
~	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
~	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
~	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
~	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
~	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
V	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
./	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS, Minimum, no COLA)	\$ 211025
	Fringe benefits 33.5%	\$ 11 401
	Rental costs, excluding utilities	\$ 11,401
	Total annual costs	\$ '0
	Less estimated cost of replacement service	75,433
	Total annual savings	\$ 35 585
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	35,383
A offe-time expense of \$	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if appropria	ite).
	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or connecessary and an assessment of how those factors supporting the need for changative factors. In taking competing considerations into account, the need to propose of effective and regular service must be paramount.	ange outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination. determination is made to discontinue the office, information on the appeal proceat that time.	
Checklist Completed By:	11/30/2011	
Investigative Coordinator	Date	
Reviewed and Certified By:	Be Ann K. Arrdy 11/30/2011	
District PO Review Coordinator	Date	



07/19/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the MILLER Post Office Docket No. 1373149

This is to advise you that on 07/26/2011, I will post for public comment a proposal to close the MILLER Post Office in BUFFALO, Congressional District No. Nebraska 3rd.

If you have any questions, please call LEANN TVRDY District Review Coordinator at (402) 930-4431.

Bukken

RICK PIVOVAR District Manager CENTRAL PLAINS PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



07/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

MILLER Proposal

Docket No. 1373149 - 68858

Please post the enclosed proposal to close the MILLER Post Office in the lobby. The proposal must be posted in a prominent place from 07/26/2011 through close of business on 09/26/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (402) 930-4431.

LEANN TVRDY

Post Office Review Coordinator

CENTRAL PLAINS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms Official Record

Date of Posting: 07/26/2011 Date of Removal: 09/26/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MILLER, NE POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the Miller Post Office:

The Postal Service is considering the close of the Miller Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/26/2011 through 09/26/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Miller Post Office, Sumner Post Office and Amherst Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LEANN TVRDY 6005 LOCKHEED COURT OMAHA, NE 68119-9500

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.

EDWARD GOFORTH 6005 LOCKHEED COURT OMAHA, NE 68119-9500

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Date of Posting: 07/26/2011

Posting Round Date:

Date of Removal: 09/26/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

Concern:

Response:

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on March 20, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload and reduced customer demand.

The Miller Post Office, an EAS-55 level, provides service from 09:45 - 14:30 Monday - Friday, 09:45 - 11:15 Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 62 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for six minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,041 (39 revenue units) in FY 2008; \$14,068 (37 revenue units) in FY 2009; and \$10,277 (27 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 16, 2011, representatives from the Postal Service were available at Miller Community Building to answer questions and provide information to customers. 54 customer(s) attended the meeting.

On June 06, 2011, 137 questionnaires were distributed to delivery customers of the Miller Post Office. Questionnaires were also available over the counter for retail customers at the Miller Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 26 expressed no opinion.

A petition supporting the retention of the Miller Post Office was received on July 02, 2011, with 37 signatures. If this proposal is implemented, delivery and retail services will be provided by the Amherst Post Office, an EAS-13 level office. Window service hours at the Amherst Post Office are from 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. There are 22 post office boxes available.

Retail service is also available at the Sumner Post Office an EAS-11 level office, located seven miles away. Window service hours at Sumner Post Office are from 8:15-12:30 13:30-16:15, Monday through Friday and 8;30-9:30 on Saturday. There are 46 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

١.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for the local community bulletin board, things may be diplayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled Concern: customers and the use of the public bulletin board. The rural carrier will accept any letters or packages up to 13 ounces Response: for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier sevice is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more infromation. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller. Customers expressed concern about collection of outgoing mail, and Concern: public bulletin board. Response: The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be ditributed to the administrative office and local businesses. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their Concern: mail Customers are not required to travel to another Post Office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over the dependability of rural route Concern: service. Rural letter carriers perform a vital function in the United States Postal Response: Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing Concern: items. Rural letter carriers perform a vital function in the United States Postal Response: Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter

in Miller for your outging mail and will consider leaving it in Miller for

carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is benficiial to many senior citizens and those

your large business needs.

8. Concern:

Response:

Concern:

Response:

10. Concern:

Response:

11. Concern:

Response:

12. Concern:

who face special challenges because the carrier can provide delivery and retail services to roaside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

Customers felt inclement weather and poor road conditions might impede delivery, and use of public bullentin board.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the adminstrative office and possibly local businesses.

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity infromation.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local cummunity board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

Customers were concerned about senior citizens and customers with disabilities. Also concern for access to local bulletin board.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices, along with any local businesses.

Customers were concerned about senior citizens, and public bulletin board.

Response: 13. Concern: Response: 14. Concern: Response: 15. Concern: Response:

16. Concern:

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the admistrative office and possibly local businesses.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information

Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

Customers were concerned about the limited hours of operation at the Post Office.

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

Thank you for responding to the questionnaire that was sent out regarding the disonctinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives. which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we

17. Concern:

Response:

18. Concern:

Response:

20. Concern:

Response:

Response:

21. Concern:

offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

Thank you for returning your questionaire concering the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's uniqe Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Thank you for returning your questionnarie concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of idenity. Thank you for your assistance by returning your questionnaire.

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the Distict Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiveing the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Public notices will be available at the administrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for you PO Box.

I understand your concern about buying and receiving your new issue stamps. The administrave Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminted because we will be provideing free rural service.

Your completed questionnire concerning the proposed Discontinuance jof the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curbline service we are proposing, will provide Regular and Effective service t the community. Your community will also be able to retain it's unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning you questionaire. If it is determined that we will be providing rural delivery service to Miller, NE will be pursued, a formal proposal will be posted in the Miller Post

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Response:

22. Concern:
Response:

23. Concern:
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24. Concern:
Response:

25. Concern:

Response:

26. Concern:

Response:

Office and surrounding Post Offices at a later date.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Your completed questonnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

Customers felt inclement weather and poor road conditions might impede delivery.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

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Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

2. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide

convenient parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees. 6.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Miller is an unincorporated community located in BUFFALO County. The community is administered politically by Village Board. Police protection is provided by the Buffalo County Sheriff. Fire protection is provided by the Volunteer Department. The community is comprised of Farm and agricultural related., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Bouey's Fertilizer . Residents may travel to nearby communities for other supplies and services

Nonpostal services provided at the Miller Post Office will be available at the Amherst Post Office. Government forms normally provided by the Post Office will also be available at the Amherst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Response	e:	

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will aslo be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Concern:

Customer expressed a concern about nonpostal services, such as picking up government forms, useing the building for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with didabilities.

Response:

Concern:

1.

Senior customers and those with disabilities are not requied to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board t determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

Customer expressed a concern about nonpostal services, and public bulletin board.

3 Concern:

Nonpostal services provided at the Post Office will be available at the Response: administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses. Customer expressed a concern about the loss of the community Concern: bulletin board at the Post Office, and picking up government forms. Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner. Customer expressed a concern about the loss of the community 5. Concern: bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Customer expressed a concern about the loss of the community Concern: bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire. Customer expressed a concerns about the loss of the community Concern: bulletin board and getting government forms at the Post Office. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire. Customer expressed a concerns about the loss of the community Concern: bulletin board at the Post Office and getting government forms. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the adminstrative office. Customer expressed a concerns about the loss of the community Concern: bulletin board at the Post Office and picking up government forms. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office. Customers expressed a concern about the loss of a bus stop at the 10. Concern: Post Office, and express concern abourt public bulletin board.

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> Response: Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of infromation concerning Miller along with local businesses. Customers expressed a concern about the loss of a bus stop at the Post Office.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede.

Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office.

Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

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16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Pjost Office. YOur comments, along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will aslo be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for you assistance by returning your questionnaire.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are propsing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Thank you for your appreciation of the informitive and couteous Miller employeeys. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability

Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.

The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.

You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait for the bus.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the shoool bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I apperciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box.

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21. Concern:

22. Concern:

23. Concern:

Your completed questionnaire concerning the proposed

Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully

considered before further action is taken.

Response: With the rural delivery curbline service we are proposing, will provide

Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your

assistance in returning your questionnaire.

Your completed questionnaire concerning the proposed

Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully

considered before further action is taken.

Response: With the rural delivery curbline service we are proposing, will provide

Regular and Effective service to the community. Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your

questionnaire.

Your completed questionnaire concerning the proposed

Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others

received, will be made part of the public record and will be carefully

considered before further action is taken.

Response: With the rural delivery curbline service we are proposing, will provide

you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911

address, so there will be no loss of identity. Thank you for your

assistance in returning your questionnaire

Concern: Customer expressed a concern about nonpostal services.

Response: Nonpostal services provided at the Post Office will be available at the

administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office

or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 20, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 35,585 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 34,032 \$ 11,401 + \$ 0
Total Annual Costs Less Annual Cost of Replacement Service	\$ 45,433 <u>- \$ 9,848</u>
Total Annual Savings	_ \$ 35,585

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster retired on March 20, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Miller Post Office provided delivery and retail service to 62 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$35,585 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Miller Post Office ,Sumner Post Office and Amherst Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

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f: 1:	07/26/2011	
EDWARD GOFORTH	Date	
Manager, Post Office Operations	Date	
Manager, Post Office Operations		

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the MILLER Post Office.

1.	Effect on Your Postal Services. Describe any believe the proposal would have on the regula	
2.	Effect on Your Community. Please describe you believe the proposal would have on your	
3.	Other Comments. Please provide any other values and Service should consider in deciding when the state of the	
Name of	Postal Customer	Signature of Postal Customer
Mailing A	Address	
City, Stat	te, and ZIP Code	Date



07/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/26/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

LEANN TVRDY

Post Office Review Coordinator

6005 LOCKHEED COURT OMAHA, NE 68119-9500



(402) 930-4431

Tele No:

A. Office								
Name:	MILLER				District	State: NE	Zi	p Code: 68858
Area:	WESTERN ional Distric	t: Nebras	ska 3rd		District: County:	CENTRAL PLAINS BUFFALO	PFC	
EAS Grad		55	ska ord		County.	Finance Numb	er: 305	955
Post Offic		r	Classified Station			Classified Branch		СРО
rost Offic	,c,	<u> </u>	Classified Station			Classified Dialici	-	010
This form	is a place h	older for nur	nber 36. The round dated	copies o	f the propo	osal have been receive	ed.	
	Ž.			3	6 6			
Prepared		LeAnn Tvrdy					Date:	11/01/2011
Title:		CENTRAL P	LAINS PFC Post Office R	eview Co	ordinator			

(402) 930-4406

Fax No:

Item Nbr. 36 Page 1



MEMO TO THE RECORD

MILLER NE 1373149-68858

The Sumner Postmaster Round-date stamped the Letter of Instructions, Item 31. Please refer to Item 31 for the Round-date stamps for the Proposal to Close that was posted in Sumner, NE.

Item Nbr: 36
Page Nbr: 2

Date of Posting: 07/26/2011

Posting Round Date:

Date of Removal: 09/26/2011

Removal Round Date:



USPS

PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

Item Nbr: 36
Page Nbr: 3

Date of Posting: 07/26/2011

Posting Round Date:

JIII 26 2011 USPS

Date of Removal: 09/26/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

Item Nbr. 36A

Page 1



MEMO TO THE RECORD

MILLER NE 1373149-68858

The Sumner Postmaster Round-date stamped the Letter of Instructions, Item 31. Please refer to Item 31 for the Round-date stamps for the Invitation for Comments that was posted in Sumner, NE.

Date of Removal: 09/26/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE MILLER, NE POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



To the customers of the Miller Post Office:

The Postal Service is considering the close of the Miller Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/26/2011 through 09/26/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Miller Post Office, Sumner Post Office and Amherst Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

LEANN TVRDY 6005 LOCKHEED COURT OMAHA, NE 68119-9500 Docket: 1373149-68858

Item Nbr: 36A

Page Nbr: 7

For more information, you may call LEANN TVRDY at (402) 930-4431 or write to the above address.

Thank you for your assistance.

Sincerely,

EDWARD GOFORTH 6005 LOCKHEED COURT OMAHA, NE 68119-9500

Item Nbr: 36A Page Nbr: 3



Original Date of Posting 07/26/2011

Original Date of Removal 09/26/2011

SWORN AFFIDAVIT

MEMO TO THE RECORD: ABSENCE OF ROUND-DATE STAMP

SUBJECT: ABSENCE OF ROUND-DATE STAMP ON INVITATION FOR COMMENTS.

MILLER NE 1373149-68858

	ed Name). Postmosto (Title), davit I posted in my office for 60 days the Invitation
Signature Muland	Date 1.2 1.11
Witness Signature	/.2 - / - 1 1 Date

Round-Date Stamp



NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/19/2011

Postal Customers of the Miller Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Miller Post Office, which was posted 07/26/2011 through 09/26/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Miller Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

EDWARD GOFORTH 6005 LOCKHEED COURT

OMAHA, NE 68119-9500



11/01/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Miller Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact LeAnn Tvrdy at (402) 930-4431.

Sincerely,

Edward Goforth

Manager, Post Office Operations 6005 Lockheed Court Omaha, NE, 68119-9500

Title:

Tele No:



A. Office Name: MILLER Area: WESTERN Congressional District:	Nebraska 3rd	District:	State: NE	Zip Code:	
Area: WESTERN	Nebraska 3rd	District:	State: NE	Zin Code	
Area: WESTERN	Nebraska 3rd	District:	Otato. ITE		68858
Congressional District	Nebraska 3rd		CENTRAL PLAINS PF	C Zip Code:	00000
		County:	BUFFALO		
EAS Grade:	55		Finance Number:	305955	
Post Office:	Classified Station		Classified Branch	СР	0 [
This form is a place hol	der for number 39. There was not a premature	e appeal r	eceived.		
Prepared by: Le	Ann Tvrdy		Di	ate:	11/01/2011

(402) 930-4406

Fax No:

CENTRAL PLAINS PFC Post Office Review Coordinator

(402) 930-4431

Analysis of 60-Day Posting Comments

Number of comments returned

 Total questionnaires distributed
 0

 Favorable comments
 0

 Unfavorable comments
 0

 No opinon expressed
 0

 Total comments returned
 0

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):
 No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

Docket: 1373149-68858

Item Nbr: 41 Page Nbr: 1

Date of Posting: 07/26/2011

Posting Round Date:

Date of Removal: 09/26/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE MILLER, NE POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1373149 - 68858

Concern:

Response:

2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on March 20, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload and reduced customer demand.

The Miller Post Office, an EAS-55 level, provides service from 09:45 - 14:30 Monday - Friday, 09:45 - 11:15 Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 62 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for six minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,041 (39 revenue units) in FY 2008; \$14,068 (37 revenue units) in FY 2009; and \$10,277 (27 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 16, 2011, representatives from the Postal Service were available at Miller Community Building to answer questions and provide information to customers. 54 customer(s) attended the meeting.

On June 06, 2011, 137 questionnaires were distributed to delivery customers of the Miller Post Office. Questionnaires were also available over the counter for retail customers at the Miller Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 26 expressed no opinion.

A petition supporting the retention of the Miller Post Office was received on July 02, 2011, with 37 signatures. If this proposal is implemented, delivery and retail services will be provided by the Amherst Post Office, an EAS-13 level office. Window service hours at the Amherst Post Office are from 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. There are 22 post office boxes available.

Retail service is also available at the Sumner Post Office an EAS-11 level office, located seven miles away. Window service hours at Sumner Post Office are from 8:15-12:30 13:30-16:15, Monday through Friday and 8;30-9:30 on Saturday. There are 46 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Concern:	Customer expressed a concern about package delivery and pickup.
Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for the local community bulletin board, things may be diplayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled 3 Concern: customers and the use of the public bulletin board. Response: The rural carrier will accept any letters or packages up to 13 ounces. for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier sevice is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more infromation. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller. Customers expressed concern about collection of outgoing mail, and 4. Concern: public bulletin board. The collection box will be retained and its mail will continue to be Response: picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be ditributed to the administrative offcie and local businesses. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their 5. Concern: mail. Customers are not required to travel to another Post Office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers expressed concern over the dependability of rural route 6 Concern: service. Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing 7. Concern: items. Rural letter carriers perform a vital function in the United States Postal Response: Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter

carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is benficial to many senior citizens and those

your large business needs.

12. Concern:

make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. Customers felt inclement weather and poor road conditions might 8. Concern: impede delivery, and use of public bullentin board. Both inclement weather and heavy mail volume can cause deviations Response: from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the adminstrative office and possibly local businesses. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money Concern: was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board. Carrier service can be and, in this case, is more cost-effective than Response: maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses. Customers were concerned about later delivery of mail. Concerns over 10. Concern: Public bulletin board regarding activity infromation. The top priority of the Postal Service is to provide mail service in the Response: most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local cummunity board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities. Customers were concerned about senior citizens and customers with 11. Concern: disabilities. Also concern for access to local bulletin board. Carrier service is beneficial to many senior citizens and those who Response: face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices,

along with any local businesses.

board.

Customers were concerned about senior citizens, and public bulletin

and retail services to roaside mailboxes. Customers do not have to

Response: 13. Concern: Response: 14. Concern: Response: 15. Concern: Response: 16. Concern: Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the admistrative office and possibly local businesses.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information

Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.

Customers were concerned about the limited hours of operation at the Post Office.

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.

Thank you for responding to the questionnaire that was sent out regarding the disonctinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access 17. Concern: Response: 18. Concern: Response: 19. Concern: Response: 20. Concern: Response: 21. Concern:

hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

Thank you for returning your questionaire concering the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's uniqe Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Thank you for returning your questionnarie concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of idenity. Thank you for your assistance by returning your questionnaire.

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the Distict Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiveing the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Public notices will be available at the adminstrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for you PO Box.

I understand your concern about buying and receiving your new issue stamps. The administrave Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminted because we will be provideing free rural service.

Your completed questionnire concerning the proposed Discontinuance jof the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curbline service we are proposing, will provide Regular and Effective service t the community. Your community will also be able to retain it's unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning you questionaire. If it is determined that we will be providing rural delivery service to Miller, NE

Item Nbr: 41 Page Nbr: 7

	Response:
22.	Concern:
	Response:
23.	Concern:
	Response:
24	Concern:
24.	
	Response:
25.	Concern:
	Response:
26	Concern:
20.	Response:
	race Processes,

Office and surrounding Post Offices at a later date.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Your completed questonnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Customers expressed concern about collection of outgoing mail.

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

Customers felt inclement weather and poor road conditions might impede delivery.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers were concerned about later delivery of mail.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
- necessary to be present to conduct most Postal Service transactions.

 A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Miller is an unincorporated community located in BUFFALO County. The community is administered politically by Village Board. Police protection is provided by the Buffalo County Sheriff. Fire protection is provided by the Volunteer Department. The community is comprised of Farm and agricultural related., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Bouey's Fertilizer . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Miller Post Office will be available at the Amherst Post Office. Government forms normally provided by the Post Office will also be available at the Amherst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	

Response:

Response:

With the Rural Delivery Curbline Service we are proposing, will provide
Regular and Effective service to the community. Your community will
aslo be able to retain it's unique Zip Code and the Miller NE address,

so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Customer expressed a concern about nonpostal services, such as picking up government forms, useing the buliding for the children as a bus stop for safety and weather concerns. And the assistance for

bulletin board.

senior citizens and persons with didabilities.

to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board t determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact

Customer expressed a concern about nonpostal services, and public

Senior customers and those with disabilities are not requied to travel

a neighboring business to ascertain if they would allow the children to wait on the bus at their business.

Concern:

Response: Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses. Customer expressed a concern about the loss of the community 4. Concern: bulletin board at the Post Office, and picking up government forms. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner. Customer expressed a concern about the loss of the community Concern: 5. bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Customer expressed a concern about the loss of the community 6. Concern: bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire. Customer expressed a concerns about the loss of the community 7. Concern: bulletin board and getting government forms at the Post Office. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire. Customer expressed a concerns about the loss of the community 8 Concern: bulletin board at the Post Office and getting government forms. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the government forms at the adninstrative office. Customer expressed a concerns about the loss of the community 9. Concern: bulletin board at the Post Office and picking up government forms. Many retail outlets and grocery stores are now displaying a public Response: bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office. Customers expressed a concern about the loss of a bus stop at the 10. Concern: Post Office, and express concern abourt public bulletin board.

Response:

from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of infromation concerning Miller along with local businesses. Customers expressed a concern about the loss of a bus stop at the 11. Concern: Post Office. Response: Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the 12. Concern: Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller. Response: Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede. Customers expressed a concern about the loss of a bus stop at the 13. Concern: Post Office. You also have concerns regarding the public bulletin board. Customers may contact the county school board to determine if they Response: would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens Concern: and the use of the public bulletin board. Customers may contact the county school board to determine if they Response: would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the Administrative Post Office. Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community 15. Concern: bulletin board, and your apprehension about stormy weather. Customers may contact the county school board to determine if they Response: would be willing to erect a small building, which would shelter children

Customers may contact the county school board to determine if they

from the wind while they wait on the school bus. Or contact

neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the

would be willing to erect a small building, which would shelter children

16. Concern:

16.	Concern:	others received, will be included in the official record and considered carefully before further action is taken.
	Response:	With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will aslo be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for you assistance by returning your questionnaire.
17.	Concern:	Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.
	Response:	With the Rural Delivery Curbline Service we are propsing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.
18.	Concern:	Thank you for your appreciation of the informitive and couteous Miller employeeys. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability
19.	Concern:	Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.
	Response:	The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.
20.	Concern:	You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait for the bus.
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used to post the same information and possibly local businesses. Another concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they

Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Pjost Office. YOur comments, along with

would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the shoool bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I apperciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is

accumulating in their rural mail box.

21. Concern:

Response:

22. Concern:

Response:

23. Concern:

Response:

24. Concern:

Response:

Your completed questionnaire concerning the proposed

Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire.

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community. Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.

Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.

With the rural delivery curbline service we are proposing, will provide you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire

Customer expressed a concern about nonpostal services.

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on March 20, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 35,585 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5%	\$ 34,032 \$ 11,401
Annual Lease Costs	<u>+ \$ 0</u>
Total Annual Costs	\$ 45,433
Less Annual Cost of Replacement Service	<u>- \$ 9,848</u>
Total Annual Savings	\$ 35,585

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster retired on March 20, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Miller Post Office provided delivery and retail service to 62 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$35,585 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Miller Post Office ,Sumner Post Office and Amherst Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

EDWARD GOFORTH
Manager, Post Office Operations

Twant of Hot

07/26/2011

Date

U.S. Postal Se POST OFFICE CLOSING OR CON		AL	1. Date Prepared
Fact Shee	et		06/04/201
2. Post Office Name MILLER	3. State and ZIP + 4 Coo NE, 68858-2065	de	
4. District, Customer Service 5. Area, Customer Service	6. County		sional District
Reason for Proposal to Discontinue Peclining workload and reduced customer demand. WESTERN 9. PO Emergency Suspend No Suspension No Suspension	BUFFALO (Reason and Date)	Nebraska 10. Proposed Permane	Second and the second s
11. Staffing		12. Hours of Service	
a. PM PM Vacancy Reason & Date: retired Occupied 03/20/2003	a. Time M-F 09:45 - 14:30	Sat 09:45 - 11:15	Total Window Hours Per Week
b. OIC Career Non-Career	a. Lobby Time M-F 24	Sat 24	25.25
c. Current PM POSITION Level (150) Downgraded from EAS-55 EAS-53 Downgraded from EAS-55 d. No of Clerks-0 No of Career-0 e. No of Others-0 No of Career-0 No of Non-Career-0 No of Non-Career-0			3.
13. Number of Customers Served		14. Daily Volume (Pieces	5)
a. General Delivery 0	Types of Mail	Received	Dispatched
b. P.O. Box 62	a. First-Class	31	32
c. City Delivery 0	b. Newspaper	21	0
d. Rural Delivery 75	c. Parcel	3	- 0
e. Highway Contract Route Box 0	d. Other	0	0
f. Total 137	e. Total	55	32
g. No. Receiving Duplicate Service 0	f. No. of Postage Meters		0
h. Average No. Daily Transactions 5.90	g. No. of Permits		0
Finances a. FY 2008 2009 2010	Receipts \$ 15,041 \$ 14,068 \$ 10,277	b. EAS Step 1 PM Basic Salary (no Cola) \$ 34032	c. PM Fringe Benefits (33.5% of b.) \$11,401
16a.	Quarters		
Postal Owned Leased (if Leased, Expiration De	ate) 01/01/1900	Anni	ual Lease \$ 0
30-day cancellation clause? Yes ✓ No E	victed? Yes V	No (if Yes, must vacate by)	
Located in: Business Home Other	Suitable alternate quarters av	vailable? Yes	No
Leased facility with cancelation clause.	•		
Schools, Churches and Organization in Service Area: No: 0 None	-	nating Office (Proposed): EAS	
A TOTAL SECTION AND A SECTION	Name AMHERST	7:30 -11:30	3 Miles Away 9.0
	Window Service Hours: 1 Lobby Hours:		SAT 7:30-9:00 SAT 24
		2	901
18. Businesses in Service Area: No: 1	20. Nearest Post Office	(if different from above):	
Bouey's Fertilizer	Name SUMNER	EAS Level 1	1 Miles Away 7.0
	Window Service Hours: 1 Lobby Hours:		SAT 8;30-9:30 SAT 24
	PO Boxes Available:	46	
21. Pr	repared by		
Printed Name and Title MELANIE RUPP	Signature MELANIE RUPP		Telephone No. AC () (402) 930-4431
PO Discontinuance Coordinator Name Telephone No. AC ()	Location OMAHA NE		
PS Discontinuance Coordinator Name Telephone No. AC ()	OMAHA, NE		



10/07/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

MILLER

Docket Number 1373149 - 68858

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Psik (R.

RICK PIVOVAR District Manager Docket: 1373149 - 68858 Item Nbr: 44 Page Nbr: 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:		MILLER, NE, 68858-2065	
EAS Level:		55	
District: County:		CENTRAL PLAINS PFC	
		BUFFALO	
Congressional	District:	Nebraska 3rd	
Proposal:		✓ Close Consolidate	
Reason For Pr	opsed:	retired	
Alternate Servi	ce Proposed:	Rural Route Service	
Customers Affe	ected:		
Post Office B	lox:	62	
General Deli	very:	0	
Rural Route:		75	
Highway Cor	ntract Route (HCR):	0	
City Route:		0	
Intermediate	Rural:	0	
Intermediate		0	
	er of customers:	137	
Total Humbe	or customers.	<u></u>	
Date	Action		
	Office suspended, Reason suspended:		
	Suspension notice sent to Headquarters.		
03/20/2003	Postmaster vacancy occurred. Reason: retired	000: 0	
05/05/2011	OIC: Career: 0 Noncareer: 1 Other Employ District manager authorization to study.	ees. 0	
	Questionnaires sent to customers, Number sent:		
06/06/2011	Analysis: Favorable 2 Unfavorable 22 No Op	inion 26	
07/02/2011	Petition received. Number of signatures: 37 Concerns expressed:		
	n/a		
	Congressional inquiry received: No Concerns expressed:		
	n/a		
11/01/2011	Proposal and checklist sent to district for review,		
07/19/2011	Government Relations and Retail Operations not lattached).	ified by district 10 days before the 60-day posting (PS Form 4920	
11/01/2011	01/2011 Proposal and invitation for comments posted and round-dated.		
11/01/2011 Proposal and invitation for comments removed and round-dated.		nd round-dated.	
	Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0		
None	Premature PRC appeal received.		
	Concerns expressed:		
06/04/2011	Updated PS Form 4920 completed (if necessary).	
10/07/2011	Certification of the official record.		
10/07/2011	District transmittal of official record to vice presid president, Area Operations.	ent, Delivery and Retail, and copy of transmittal letter to vice	
10/11/2011	Headquarters logged in official record (option en	try).	
	Record returned to district for additional consider	ation.	
11/02/2011	Record returned as not warranted. Final determination posted at affected office(s) a	nd round dated	
11/03/2011	Final determination posted at affected office(s) a Final determination removed and round-dated.	nd round-dated,	
	Postal Bulletin Post Office Change Announceme	nt form sent to Headquarters.	
	No appeals letter received from Headquarters,		
11/18/2011	Appeal to PRC received. PRC opinion received on appeal:		
	Affirmed: Remanded:	USPS Withdrawn:	
	Address management systems notified to update		
	Discontinuance announced in Postal Bulletin No.	.: Effective date:	
Review Coordin	ator/person most familiar with the case:		
		10000000000000000000000000000000000000	
	LEANN TVRDY Name/Title	(402) 930-4431 Telephone Number	
	Name/Title	releptione Number	
	LEANN TVRDY	(402) 930-4431	
	District Post Office Review Coordinator	Telephone Number	



10/07/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Miller Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to LeAnn Tvrdy, Post Office Review Coordinator, at (402) 930-4431 or Edward Goforth Manager Post Office Operations.

Beth Com

RICK PIVOVAR DISTRICT MANAGER 6005 LOCKHEED COURT OMAHA, NE 68119-9500

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1373149.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Docket: 1373149 - 68858 Item Nbr: 46 Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the MILLER was received by 10/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Docket: 1373149-68858

Item Nbr: 47
Page Nbr: 1

Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

FINAL DETERMINATION TO CLOSE THE MILLER, NE POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Concern:

Concern:

Response:

2

Docket: 1373149-68858

Item Nbr: 47
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The Postal Service is issuing the final determination to close the Miller, NE Post Office and pro rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on March 20, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Declining workload and reduced customer demand.

The Miller Post Office, an EAS-55 level, provides service from 09:45 - 14:30 Monday - Friday, 09:45 - 11:15 Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 62 post office box or general delivery customers and 75 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged six transaction(s) accounting for six minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,041 (39 revenue units) in FY 2008; \$14,068 (37 revenue units) in FY 2009; and \$10,277 (27 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 16, 2011, representatives from the Postal Service were available at Miller Community Building to answer questions and provide information to customers. 54 customer(s) attended the meeting.

On June 06, 2011, 137 questionnaires were distributed to delivery customers of the Miller Post Office. Questionnaires were also available over the counter for retail customers at the Miller Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 26 expressed no opinion.

A petition supporting the retention of the Miller Post Office was received on July 02, 2011, with 37 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Amherst Post Office, an EAS-13 level office. Window service hours at the Amherst Post Office are from 7:30 -11:30 13:00-15:45, Monday through Friday, and 7:30-9:00 on Saturday. There are 22 post office boxes available.

Retail service is also available at the Sumner Post Office an EAS-11 level office, located seven miles away. Window service hours at Sumner Post Office are from 8:15-12:30 13:30-16:15, Monday through Friday and 8;30-9:30 on Saturday. There are 46 post office boxes available for rent.

The proposal to close the Miller Post Office was posted with an invitation for comment at the Miller Post Office, Sumner Post Office and Amherst Post Office from July 26, 2011 to September 26, 2011. The following additional concerns were received during the proposal posting period:

Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you car contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns for the elderly, and the community bulletin board, and the use of the Blue Collection Box for out going mail.

Customer expressed a concern about package delivery and pickup.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. As for your concern for

your large business needs. 3. Concern: Response: businesses in Miller. Concern: Response: local businesses. 5. Concern: Response: 6. Concern: service. Response: each day. Concern: 7.

Docket: 1373149-68858

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Page Nbr:

the local community bulletin board, things may be diplayed at the administrative Post Office along with any retail outlets or other businesses in Miller. I understand your need to have the Blue Box left in Miller for your outging mail and will consider leaving it in Miller for

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. Concerns over disabled customers and the use of the public bulletin board.

The rural carrier will accept any letters or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. You have also expressed concerns for customers with disabilities, carrier sevice is beneficial to those customers who have challenges, because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special needs customers. To request a hardship delivery, customers may contact the Administrative postmaster for more infromation. I appreciate your concern for the community bulletin board local items may be displayed at the administrative Post Office or any local businesses in Miller.

Customers expressed concern about collection of outgoing mail, and public bulletin board.

The collection box will be retained and its mail will continue to be picked up Monday through Saturday. In addition, customers may place outgoing mail in their mailboxes to be collected and dispatched by the carrier. Public notices will be ditributed to the administrative offcie and local businesses.

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers expressed concern over the dependability of rural route service.

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Customers expressed concern over the dependability of rural route service. Concerns about elderly persons getting stamps and mailing items.

Response:

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8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

11. Concern:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Carrier service is benficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roaside mailboxes. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs.

Customers felt inclement weather and poor road conditions might impede delivery, and use of public bullentin board.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Public notices will be available at the adminstrative office and possibly local businesses.

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Concern for the senior citizens of Miller, and public bulletin board.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for services. Special provisions are made for hardship cases or special customers needs. Public bulletin board will be provided by the administrative office and possibly local businesses.

Customers were concerned about later delivery of mail. Concerns over Public bulletin board regarding activity infromation.

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. We do regret the inconvenience this would cause to our customers who would like, but cannot receive, early mail delivery. I appreciate your concern with the local cummunity board being gone, the Administrative Post Office will provide local notices as well as local businesses for your local activities.

Customers were concerned about senior citizens and customers with disabilities. Also concern for access to local bulletin board.

		along with any local businesses.
12.	Concern:	Customers were concerned about senior citizens, and public bulletin board.
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. Public bulletin board will be provided by the admistrative office and possibly local businesses.
13.	Concern:	Customers were concerned about senior citizens.
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
14.	Concern:	Customers were concerned about senior citizens. Concerns for the growth of the community and a place for the school age children to gather waiting for the school bus.
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. The growth of a community does not depend of the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow the children to wait on the bus at their business.
15.	Concern:	Customers were concerned about the limited hours of operation at the Post Office.
	Response:	Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis indicated the office level had declined and qualified for for less hours of service per week. Carrier service will provide 24-hour access to the mail.
16.	Concern:	Thank you for responding to the questionnaire that was sent out regarding the disonctinuance of the Miller Post Office. I appreciate the time you spent writing your letter and the concerns that you pointed out.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.

Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special

customer needs. To request an exception for hardship delivery,

customers may contact the administrative postmaster for more information. Regarding your concern to the community bulletin board, The Administrative Post Office will display your community notices,

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Response:

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17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. When there is a postmaster vacancy whether it be by retirement or postmaster transfer, it is customary to conduct a study of the business activity and investigate the feasibility of providing services through an alternate method, in this case Rural Mail Delivery. The Postal Service reviews each post office on a case-by-case basis. As an organization we are working on strategies in a range of cost-reducing initiatives, which include consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. The proposed alternate carrier delivery service for Miller Nebraska would provide daily delivery and collection of mail as well as postage sales while providing those services in a more effective manner. It is important to us that we have courteous and helpful personnel able to provide the needs of all the residents of Miller, with special attention to the elderly. Carrier delivery will provide 24/7 access to postal services and mail delivery for customers and we offer hardship delivery for those individuals who are prevented from obtaining mail from a curbside mailbox. You also mentioned the loss of a school bus stop for the children. Residents might consider contacting the county school board to determine if they would be willing to erect a small building, which would provide safety and shelter from the weather, or perhaps this could be provided from another business or the community building. As for the community bulletin board you will be able to post community meetings, notices and special events at the administrative Post Office.

Thank you for returning your questionaire concering the proposed discontinuance of the Miller Post Office. Your comments along with others, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will also be able to retain it's uniqe Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.

Thank you for returning your questionnarie concerning the proposed discontinuance of the Miller Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community of Miller. Miller will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of idenity. Thank you for your assistance by returning your questionnaire.

Thank you for writing this letter concerning the Discontinuance of the Miller, NE Post Office, it has been received by the Manager of Post Office Operations and the Distict Manager's Office of the United States Postal Service Central Plains District. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. You have shared many concerns regarding such things as posting of public notices, a gathering place for school children to meet the bus. Also concerns for the elderly mailing and receiveing the packages such as medicine and accountable mail, purchasing money orders and getting government documents.

Public notices will be available at the adminstrative office. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes a Post Office on Wheels as we call them.

You have expressed concern for stamp collecting and buying the new issues from the Post Office in Miller and the fact that you pay \$100. a year for you PO Box.

	Docket: 1373149-68858 Item Nbr: 47	stamps. The administrave Post Office will carry any New Issue stamps and will be delivered by the rural carrier, the stamps will be protected by one of our glassin envelopes and arrive in just as good of condition. The cost for your PO Box will be eliminted because we will be provideing free rural service.
	Page Nbr: 7	Your completed questionnire concerning the proposed Discontinuance jof the Miller, NE Post Office has been received by the Manager of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the Rural delivery curbline service
21.	Concern:	we are proposing, will provide Regular and Effective service t the community. Your community will also be able to retain it's unique ZIP CODE and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning you questionaire. If it is determined that we will be providing rural delivery service to Miller, NE will be pursued, a formal proposal will be posted in the Miller Post Office and surrounding Post Offices at a later date.
	Response:	With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire,
22.	Concern:	Your completed questonnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken.
	Response:	With the rural delivery curbline service we are proposing, will provide Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire.
23.	Concern:	Customers expressed concern about collection of outgoing mail.
	Response:	Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
24.	Concern:	Customers felt inclement weather and poor road conditions might impede delivery.
	Response:	Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
25.	Concern:	Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
	Response:	Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
26.	Concern:	Customers were concerned about later delivery of mail.

I understand your concern about buying and receiving your new issue

The top priority of the Postal Service is to provide mail service in the

most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that

Response:

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we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order 1. forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Miller is an unincorporated community located in BUFFALO County. The community is administered politically by Village Board. Police protection is provided by the Buffalo County Sheriff. Fire protection is provided by the Volunteer Department. The community is comprised of Farm and agricultural related. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Bouey's Fertilizer . Residents may travel to nearby communities for other supplies and

Nonpostal services provided at the Miller Post Office will be available at the Amherst Post Office. Government forms normally provided by the Post Office will also be available at the Amherst Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the C

	gressional inquiry:	expressed from questionnaires, the community meeting, on the petition, and on the
1.	Concern:	
	Response:	With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your community will aslo be able to retain it's unique Zip Code and the Miller NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.
2.	Concern:	Customer expressed a concern about nonpostal services, such as picking up government forms, useing the buliding for the children as a bus stop for safety and weather concerns. And the assistance for senior citizens and persons with didabilities.

	Item Nbr: 47 Page Nbr: 9	can be made to the home of a customer. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. As far as the school bus stop customers may contact the county school board t determine if they would be willing to erect a small building, which would shelter children from wind and cold and provide a safe place while they wait on the school bus. Or contact a neighboring business to ascertain if they would allow the children to wait on the bus at their business.
3.	Concern:	Customer expressed a concern about nonpostal services, and public bulletin board.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency. Public notices will be available at administrative office, and local businesses.
4.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office, and picking up government forms.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at any Post Office such as Riverdale and Sumner.
5.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
6.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.
7.	Concern:	Customer expressed a concerns about the loss of the community bulletin board and getting government forms at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. Thank you for your assistance in returning your questionnaire.
8.	Concern:	Customer expressed a concerns about the loss of the community bulletin board at the Post Office and getting government forms.
	Response:	Many retail outlets and grocery stores are now displaying a public

Senior customers and those with disabilities are not requied to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the rural carrier to a roadside mailbox located close to the customers' residences. In hardship cases, delivery

can be made to the home of a customer. Nonpostal services provided

bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You will also be able to get the

government forms at the adninstrative office.

Response:

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	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and
	Docket: 1373149-68858 Item Nbr: 47 Page Nbr: 10	found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. You may also pick up government forms at the administrative Post Office.
10.	Concern.	Customers expressed a concern about the loss of a bus stop at the Post Office, and express concern abourt public bulletin board.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. Your concern over the public bulletin board is important to us and the administrative Post Office will display a variety of infromation concerning Miller along with local businesses.
11.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
12.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office. I appreciate the concerns you have about closing the Miller Post Office and as you stated an undo burden on your household along with the customers that live in and around Miller.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand how this may feel as a hardship to your family and the customers of Miller, but if it is determined the Rural Carrier can provide regular and effective service for the patrons of Miller then that is how we will procede.
13.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office. You also have concerns regarding the public bulletin board.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. The Administrative Post Office can provide Miller with local notices and Posting along with local businesses
14.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office. You have also addressed concerns over senior citizens and the use of the public bulletin board.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. With your concern about the elderly, Carrier service is beneficial to many senior citizens and those who face special challanges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the Post Office for services. Special provisions are made for hardship cases or special customer needs. You also express

9.

Concern:

Customer expressed a concerns about the loss of the community

bulletin board at the Post Office and picking up government forms.

a concern for the use of a community bulletin board if there are any retail outlets or other businesses Miller or you can post notices at the

Administrative Post Office.

15.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office. You have also express concerns for the community bulletin board, and your apprehension about stormy weather.
I	Page Nbr: 47	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. I understand your anxiety for driving in bad weather that is why carrier service would be beneficial to you, because the carrier can provide delivery and retail services to roadside mailboxes. As for the public bulletin board items may be posted at the administrative Post Office or any local businesses.
16.	Concern:	Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Pjost Office. YOur comments, along with others received, will be included in the official record and considered carefully before further action is taken.
	Response:	With the Rural Delivery Curbline Service we are proposing, will provide Regular and Effective service to the community. Your Community will aslo be able to retain it's unique Zip Code and the Miller, NE address so there will be no loss of identity. Thank you for you assistance by returning your questionnaire.
17.	Concern:	Thank you for returning your questionnaire concerning the proposed discontinuance of the Miller Post Office. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.
	Response:	With the Rural Delivery Curbline Service we are propsing, will provide Regular and Effective service to the community of Miller. Your community will also be able to retain it's unique Zip Code and the Miller, NE address, so there will be no loss of identity. Thank you for your assistance by returning your questionnaire.
18.	Concern:	Thank you for your appreciation of the informitive and couteous Miller employeeys. Customer expressed a concern about the loss of the community bulletin board at the Post Office, and access to government forms.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information, and will have government forms for your availability
19.	Concern:	Thank you for your response to the questionnaire, I understand your concern as the village clerk to keep the Miller Post Office open. I appreciate the need for a public bulletin board for your posting of community meetings and events for Miller area.
	Response:	The administrative Post Office may have a public bulletin board which may be used for your community meetings and other events that happen in your area.
20.	Concern:	You have several concerns that you have made in your letter, let me first thank you for your time in responding to the questionnaire. Your concerns regarding the economic savings of the proposed discontinuance. Concern was also expressed that it is a place for a public bulletin board. Also you addressed the elderly population of Miller and it's impact on them, and a safe place for the children to wait

for the bus.

Larger cities often realize greater revenue which can offset their Docket: 1373149-68858 greater expenses. As far as your concern for the public bulletin board the administrative office may have a bulletin board which may be used Item Nbr: 47 to post the same information and possibly local businesses. Another Page Nbr: concern you expressed is the bus stop for the children of Miller, customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind and cold and provide a safe place for them to wait for the shoool bus. Or contact a neighboring businesses to ascertain if they would allow children to wait for the bus at their business. I apperciate your concern for the elderly population of Miller, the rural carrier will also be able to check on them if they notice the mail is accumulating in their rural mail box. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the 21. Concern: Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the rural delivery curbline service we are proposing, will provide Response: Regular and Effective service to the community of Miller. Your community will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity.. Thank you for your assistance in returning your questionnaire. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the 22. Concern: Manager Of Post Office Operations. Your comments along with others received, will be made part of the public record and will be carefully considered before further action is taken. With the rural delivery curbline service we are proposing, will provide Response: Regular and Effective service to the community. Miller will also retain it's unique Zip Code and the Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire. Your completed questionnaire concerning the proposed Discontinuance of the Miller, NE Post Office has been received by the Manager Of Post Office Operations. Your comments along with others 23. Concern: received, will be made part of the public record and will be carefully considered before further action is taken. With the rural delivery curbline service we are proposing, will provide Response: you with Regular and Effective service to the community of Miller. Your Community will also retain it's unique Zip Code and teh Miller, NE 911 address, so there will be no loss of identity. Thank you for your assistance in returning your questionnaire 24. Concern: Customer expressed a concern about nonpostal services. Response: Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Response:

The postmaster position became vacant when the postmaster retired on March 20, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 35,585 with a breakdown as follows:

 Postmaster Salary (EAS-55, No COLA)
 \$ 34,032

 Fringe Benefits @ 33.5%
 \$ 11,401

 Annual Lease Costs
 + \$ 0

 Total Annual Costs
 \$ 45,433

 Less Annual Cost of Replacement Service
 - \$ 9,848

 Total Annual Savings
 \$ 35,585

V. OTHER FACTORS

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The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Miller, NE Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Amherst Post Office, located nine miles away.

The postmaster retired on March 20, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Miller Post Office provided delivery and retail service to 62 PO Box or general delivery customers and 75 delivery route customers. The daily retail window transactions averaged six. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$35,585 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Miller Post Office, Sumner Post Office and Amherst Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Miller Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Miller Post Office. Sumner Post Office and Amherst Post Office during normal office hours.

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Dean J Granholm
Vice President of Delivery and Post Office Operations

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11/03/2011

OFFICER-IN-CHARGE/POSTMASTER Miller Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Miller Post Office Final Determination Docket No. 1373149 - 68858

Please post in the lobby the enclosed final determination to close the Miller Post Office. The final determination must be posted in a prominent place from 11/03/2011 through close of business on 12/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (402) 930-4431.

Sincerely,

LEANN TVRDY

POST OFFICE REVIEW COORDINATOR

6005 LOCKHEED COURT

OMAHA, NE 68119-9500

Item Nbr. 48 Page Nbr. 2

Enclosures:

Final Determination Official Record



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

Docket: 1373149-68858

Item Nbr: 49 Page Nbr: 1

FINAL DETERMINATION TO CLOSE THE MILLER, NE POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858



Date of Posting: 11/03/2011

Date of Removal: 12/05/2011

Docket: 1373149-68858

Item Nbr: 49 Page Nbr: 2

FINAL DETERMINATION TO CLOSE THE MILLER, NE POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

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Docket: 1373149-68858

Item Nbr: 49 Page Nbr: 3 Date of Posting: 11/03/2011

Date of Removal: 12/05/2011



FINAL DETERMINATION TO CLOSE THE MILLER, NE POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1373149 - 68858

Postal Bulliten Change Form

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

DOCKET NO. ITEM NO.

PAGE

1373149-68858

Actual discontinuance date: 01/07/2012

Page 1 of 1

Post Office Final Determination Posting Dates*

Date posted: 11/03/2011

Date removed: 12/05/2011 No. of days posted: 32

Official discontinuance date: (Headquarters entry):

POST

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: MILLER, NE

ZIP Code: 68858-2065 Finance no: 305955

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch ()MAIN_PO

Community Post Office (CPO) ()

Coordinator name: LEANN TVRDY

Telephone: (402) 930-4431

dated front cover showing the posting dates and three copies of this Postal Bulletin Post Office Change Announcement form to: RETAIL OPERATIONS

UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA SW ROOM 6806 WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () RR () KR

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent Post Office must be posted for at least 30 days.

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: AMHERST

ZIP Code: 68812-4522 Finance no: 300240 Original name retained? Yes (X) No () New last line of customer address is:

MILLER NE.68858

Type of replacement service

Post Office (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: CENTRAL PLAINS PFC Mailing instructions for independent Post Office discontinuance. When the final determination is removed, send the round-



11/18/2011

DISTRICT MANAGER CENTRAL PLAINS PFC 6005 LOCKHEED COURT OMAHA, NE, 68119-9500

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the MILLER, 68858-2065 Docket No. 1373149 - 68858

This is to advise you that an appeal to the final determination to discontinue the MILLER has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero Manager Field Performance West

cc:

Vice President, Area Operations WESTERN Area Government Relations and Public Policy DOCKET NO. ITEM NO. PAGE 1373149 - 68858 51 3

November 3, 2011

POSTAL REGULATORY COMMISSION 901 NEW YORK AVE NW STE 200 WASHINGTON DC 20268-0001 A 2012-73 RECEIVED

2011 NOV 16 P 2: 39

The Postal Service has informed us of a decision to close our post office by November 3002011 SION This action is being taken after meeting the provisions of the Postal Reorganization Act of 1570 SECRETARY and over our protestations.

We, the customers of *Miller* Post Office, vigorously protest this action in view of the provision in the Postal Reorganization Act that calls for the Postal Service to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where the post office is not self-sustaining.

The Postal Service's decision to close our post office and provide rural delivery service raises questions concerning the sanctity of the mail and the risks involved in noncareer employees handling the mail. We also foresee inconveniences in purchasing money orders and stamps and sending accountable mail. We have the same concerns regarding the receipt of accountable mail, such as certified letters, registered letters and CODs.

We feel that, as citizens of the United States, we are entitled to the same efficient postal service provided to our counterparts in urban areas. The Postal Reorganization Act is explicit in pointing this out. We petition you, as members of the Postal Regulatory Commission, to respectfully consider our protest and order the Postal Service to give additional considerations to our service needs.

Respectfully,

Received

Tuen Saathy

NOV 1 4 2011

Office of PAGR